

**SPORT FIT BOWIE**

**A Health Club Like No Other**

# Sport Fit Bowie Mobile App Getting Started – Non-Member



## Sport Fit Bowie Mobile App

- We are excited to offer you the Sport Fit Bowie Mobile App – this will be an ever evolving project to help improve our Member Experience
- This part of our User Guide will take Non-Members step by step in setting up the Sport Fit Bowie Mobile
- When completed, this app will allow you to make bookings into all of our programs that are available to non-members.
- Our Tennis Users should also download our Tennis User Guide,
- As we add additional features that will incorporate a wide range of kid's and adult programs, we'll create additional User Guides for all of our programs.

## Sport Fit Bowie Mobile App

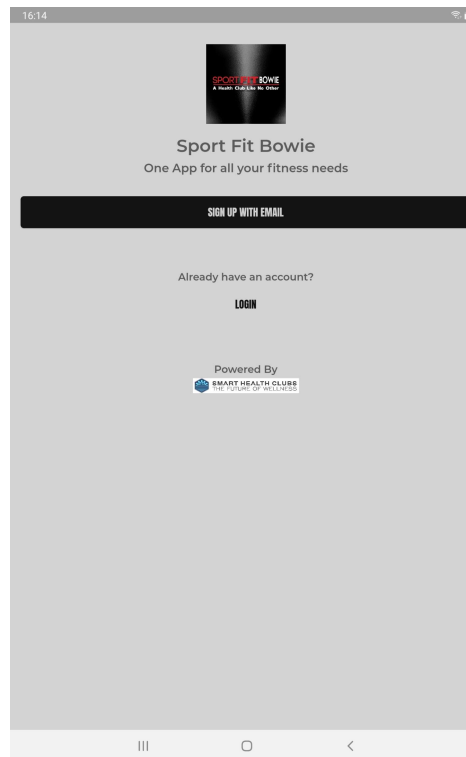
- Non-Members will be able to download the app and create a user account.

You can download the Sport Fit Bowie App by scanning this QR Code:

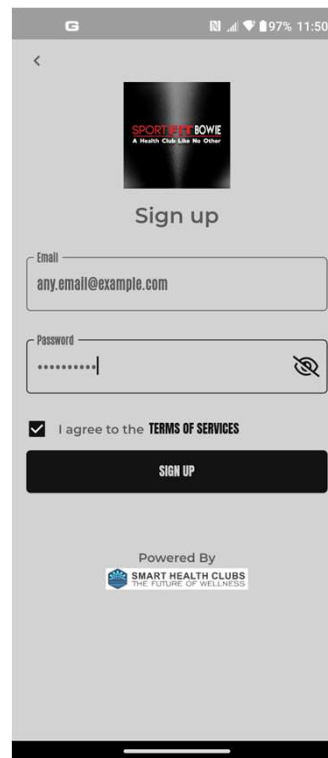


# Logging Into The App For The First Time

Once you've downloaded and installed the app, open it and click "Sign Up With Email"



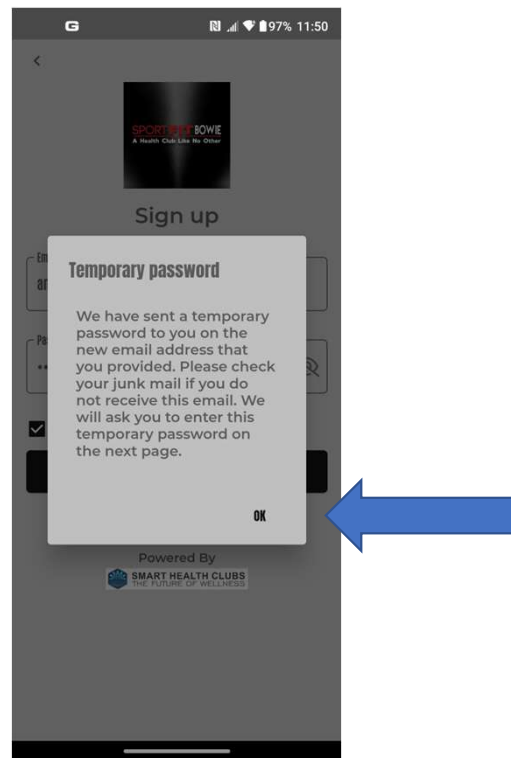
Enter your email address and password, review and click I Agree to the Terms of Service, then click Sign Up:



A screenshot of a mobile application's sign-up screen. At the top, there is a status bar with a back arrow, signal strength, Wi-Fi, battery at 97%, and time 11:50. Below the status bar is a header with a logo for "SPORTS BY BOWE" and the tagline "A Health Club Like No Other". The main heading is "Sign up". There are two input fields: "Email" with the placeholder "any.email@example.com" and "Password" with a masked password "....." and a toggle icon. Below the password field is a checkbox labeled "I agree to the TERMS OF SERVICES". At the bottom is a black button with the text "SIGN UP". At the very bottom, it says "Powered By" followed by the "SMART HEALTH CLUBS" logo and the tagline "THE FUTURE OF WELLNESS".

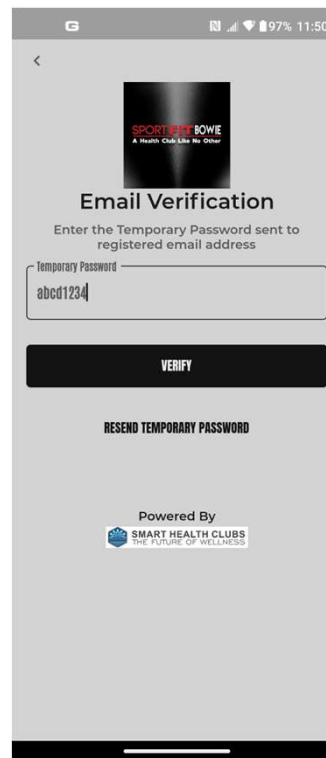


A temporary password will be sent to the email address you entered.  
Click OK





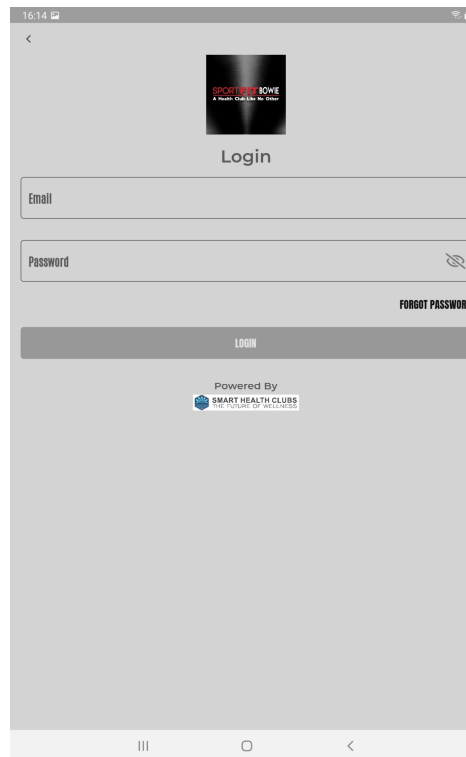
This will take you to the Email Verification page where you will enter the temporary password you received in the email – enter the password and click Verify:



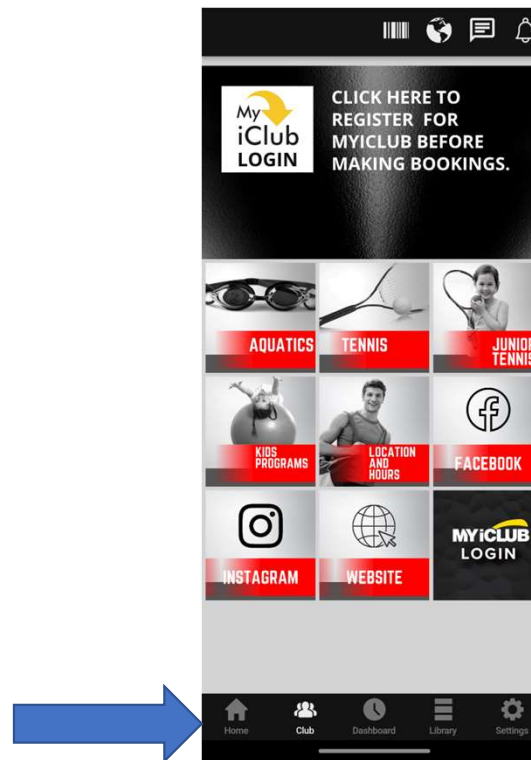
The screenshot shows a mobile app interface for 'Email Verification'. At the top, there's a status bar with a back arrow, signal strength, Wi-Fi, 97% battery, and the time 11:50. Below the status bar is a logo for 'SPORTS BOWE' with the tagline 'A Health Club Like No Other'. The title 'Email Verification' is centered, followed by the instruction 'Enter the Temporary Password sent to registered email address'. A text input field labeled 'Temporary Password' contains the text 'abcd1234'. Below the input field is a large black button with the word 'VERIFY' in white. Underneath the button is a link that says 'RESEND TEMPORARY PASSWORD'. At the bottom, it says 'Powered By' followed by the 'SMART HEALTH CLUBS' logo and the tagline 'THE FUTURE OF WELLNESS'.



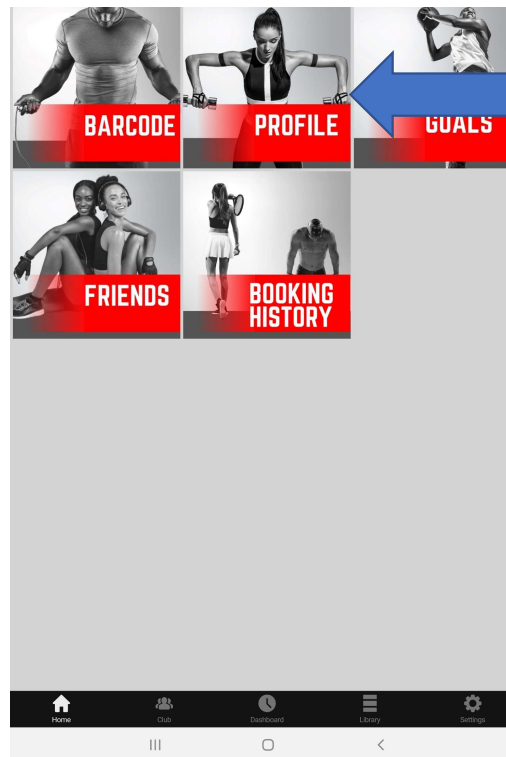
This will take you to the login page where you will enter your email address and the new password you created, and then click Login:



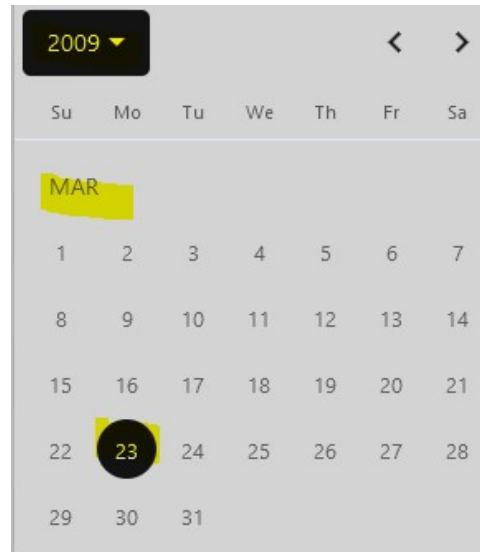
Once you are logged in, you will be taken to the Club Page. Click on the Home Icon:



On the Home page, Click on Profile:



Fill in all the required fields. Tip: When entering the Date of Birth, click on the calendar to the right of the name, then select the birthyear from the drop down, then the month, and then the day.



You will be on the Main Section of your Profile. Enter your date of birth, add a Nickname to your account, enter your first and last name and phone # (the barcode is left blank)  
If you have children, we strongly recommend you add your photo.



The screenshot shows a mobile application interface for a 'Profile' page. At the top, there's a dark header with a back arrow, the title 'Profile', and a 'Done' button. Below the header, there are two tabs: 'Main' (selected) and 'Tennis'. The main content area is a light gray form with the following fields: 'Date of Birth' (04-03-1990), 'Gender\*' (Male), a profile picture placeholder with a camera icon, an email address (sbshe.guest@gmail.com), 'Nick Name\*' (SportFitGuest), 'First Name' (Sport Fit), 'Last Name' (Guest), a 'Barcode' field (empty), 'Country' (+1), and 'Phone Number' ((987) 654-3210). Below these fields is a 'Member NO' field. At the bottom, there's a section titled 'Family accounts' with a paragraph of text explaining that as the primary account holder, you can create and manage accounts for other family members and purchase and book classes and services for them. The text is partially cut off at the bottom.

Date of Birth  
04-03-1990

Gender\*  
Male

sbshe.guest@gmail.com

Nick Name\*  
SportFitGuest

First Name  
Sport Fit

Last Name  
Guest

Barcode

Country  
+1

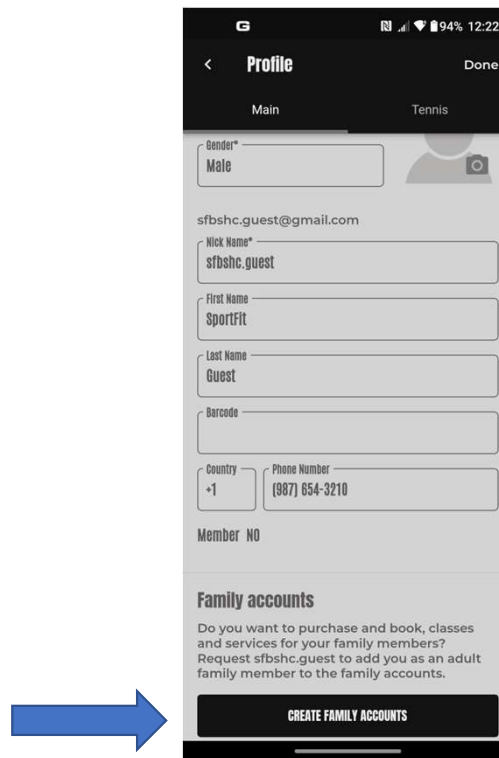
Phone Number  
(987) 654-3210

Member NO

**Family accounts**

As the primary account holder, you can create and manage accounts for other family members, and purchase and book classes and services for them. There are two types of

If you have Family Members, you can add them to your App account for booking into appropriate classes (Kid's Tennis, Swim Lessons, Summer Camps, etc.) A spouse can also set up an account and add their children so that either parent can make bookings for the children. Scroll down to the bottom of the Profile > Main Page > and click on Create Family Accounts:



The screenshot shows the 'Profile' screen with the 'Main' tab selected. The top bar is black with a back arrow, 'Profile', and 'Done'. Below the tabs, there's a 'Gender' dropdown set to 'Male' and a profile picture placeholder. The email 'sfbshc.guest@gmail.com' is displayed. Below that are input fields for 'Nick Name\*' (sfbshc.guest), 'First Name' (SportFit), 'Last Name' (Guest), and 'Barcode'. Further down are 'Country' (+1) and 'Phone Number' ((987) 654-3210) fields. A 'Member NO' field is empty. The 'Family accounts' section is at the bottom, with a text block asking if the user wants to purchase and book classes for family members, and a 'CREATE FAMILY ACCOUNTS' button. A blue arrow points to this button.

Profile Done

Main Tennis

Gender\* Male

sfbshc.guest@gmail.com

Nick Name\* sfbshc.guest

First Name SportFit

Last Name Guest

Barcode

Country +1 Phone Number (987) 654-3210

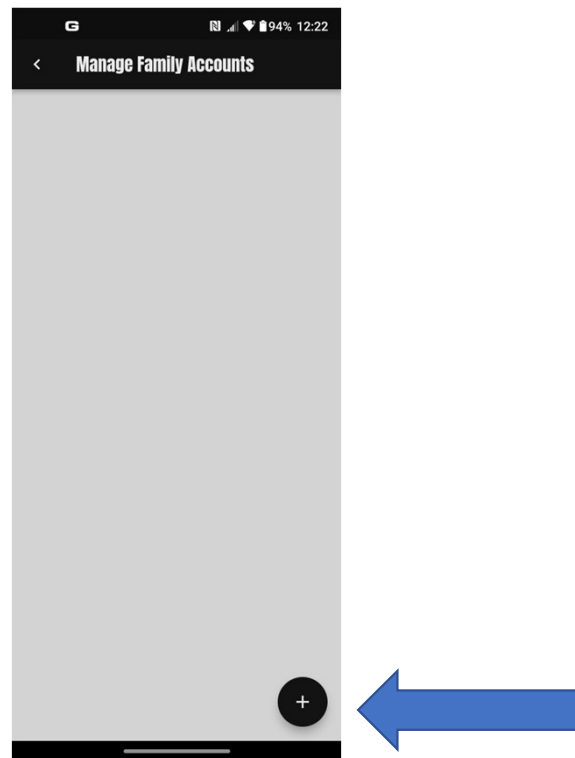
Member NO

**Family accounts**

Do you want to purchase and book, classes and services for your family members? Request sfbshc.guest to add you as an adult family member to the family accounts.

**CREATE FAMILY ACCOUNTS**

To add Family Accounts, click on the + sign on the bottom right:





From here, you can add another Adult Account to allow them to make bookings for your child. Click on Add Adult or Add Child Account:



For an **Adult Account**, enter the DOB, Gender, a **separate** Email address, etc, then click on Done at the bottom:

The screenshot shows a mobile app interface for creating an 'Adult account'. The status bar at the top indicates 92% battery and 12:49. The form is titled 'Adult account' and includes a back arrow. Below the title, it says '\* Please fill mandatory fields'. The form contains the following fields:

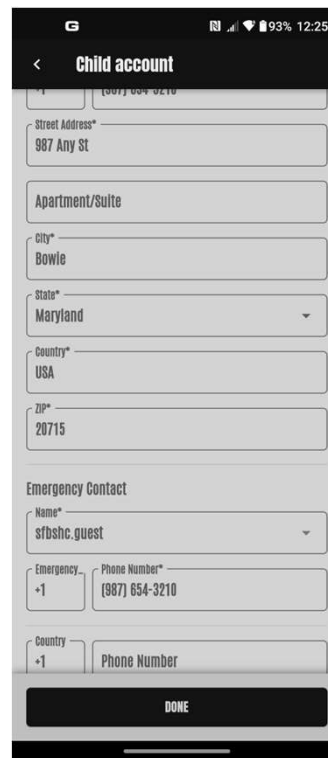
- Date of Birth: 01-30-1992 (with a calendar icon)
- Gender\*: Do not want to specify/Non-Binary (with a profile picture icon)
- Email\*: different.email@example.com
- Nick Name\*: Partner
- First Name\*: Partner
- Last Name\*: Guest
- Country: +1
- Phone Number: (123) 456-7890

A blue arrow points to the 'DONE' button at the bottom of the form.

Now let's add a child. Click Add Child Account:



When adding a Child Account, you'll need to provide additional information about kids, such as emergency contacts, allergies, medications, etc. When a child is registered for a program, this gives our staff the information needed to contact you immediately in the event of an emergency. Enter all the information and add the Child's photo, scroll to the bottom and click Done:

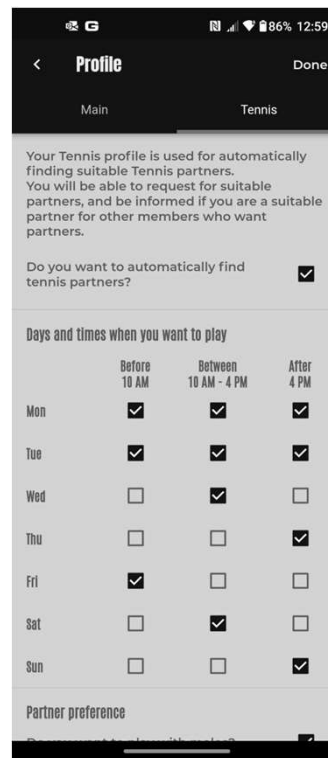


The screenshot shows a mobile application interface for a 'Child account'. The status bar at the top indicates 93% battery and the time 12:25. The title bar is black with a back arrow and the text 'Child account'. The form contains the following fields:

- Street Address\*: 987 Any St
- Apartment/Suite
- City\*: Bowie
- State\*: Maryland (dropdown menu)
- Country\*: USA
- ZIP\*: 20715
- Emergency Contact section:
  - Name\*: sfbshc.guest (dropdown menu)
  - Emergency: +1 (dropdown menu)
  - Phone Number\*: (987) 654-3210
  - Country: +1 (dropdown menu)
  - Phone Number: (input field)

At the bottom of the form is a black button with the text 'DONE' in white. A blue arrow points to this button from the right side of the image.

The app is designed to incorporate more social interaction and to use technology to expand your tennis life. If you are a Tennis player, Click on Tennis at the top of the Profile Page, then fill in your preferences – be sure to scroll all the way down! This will help you find new players to play with. Once you have completed it, Click Done at the Top Right of the App.



Profile Done

Main Tennis

Your Tennis profile is used for automatically finding suitable Tennis partners. You will be able to request for suitable partners, and be informed if you are a suitable partner for other members who want partners.

Do you want to automatically find tennis partners? ☒

Days and times when you want to play

	Before 10 AM	Between 10 AM - 4 PM	After 4 PM
Mon	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Tue	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Wed	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Thu	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Fri	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Sat	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Sun	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Partner preference

☒

## If You Need Any Assistance In the App

- Call the Front Desk at 301-262-4553
- Send us an email to [app.support@sportfitclubs.com](mailto:app.support@sportfitclubs.com)
- Let us know what you think of the Sport Fit Bowie App and feel free to recommend anything that might help the app serve you better!
- Updates to this User Guide will be posted on <https://MySportFit.com> as updates are issued.