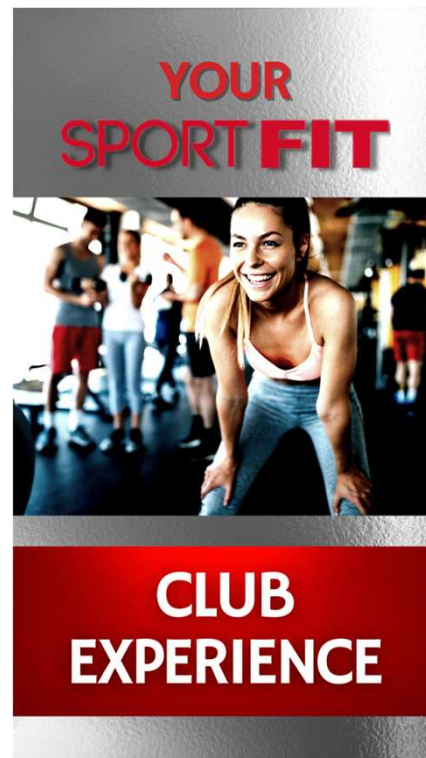


SPORT FIT BOWIE

A Health Club Like No Other

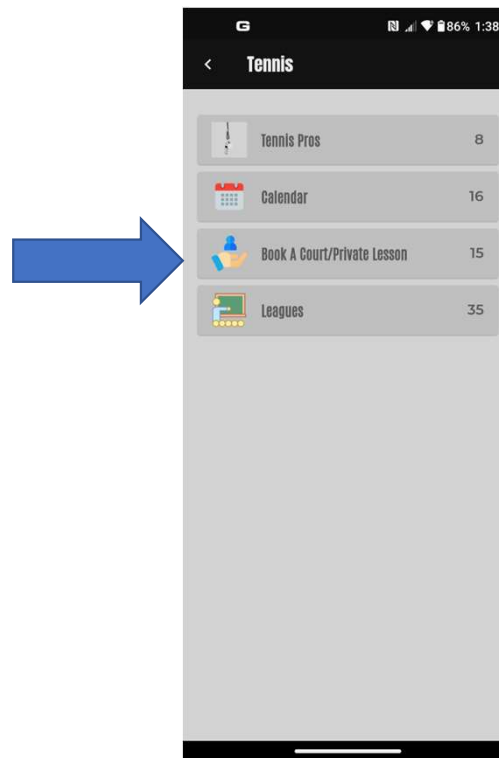
Adult Tennis Guide



To Make Tennis Bookings – Go Back to the Club Tab → Click on Tennis →

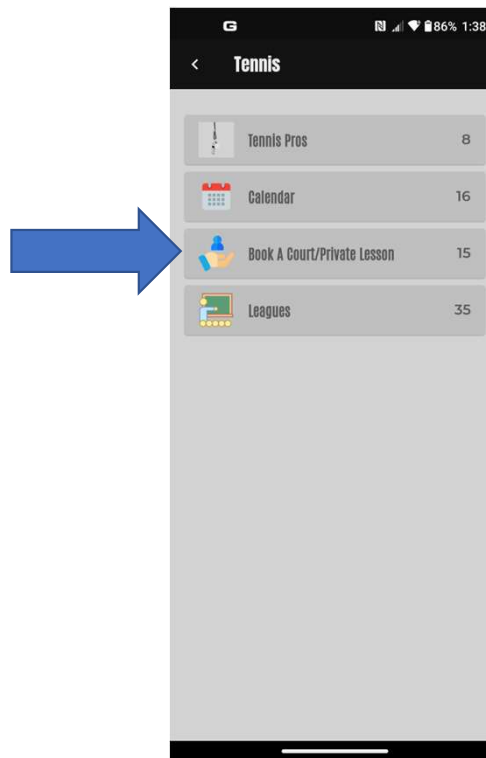


Then Click on one of the options – We'll start with Book A Court/Private Lesson:

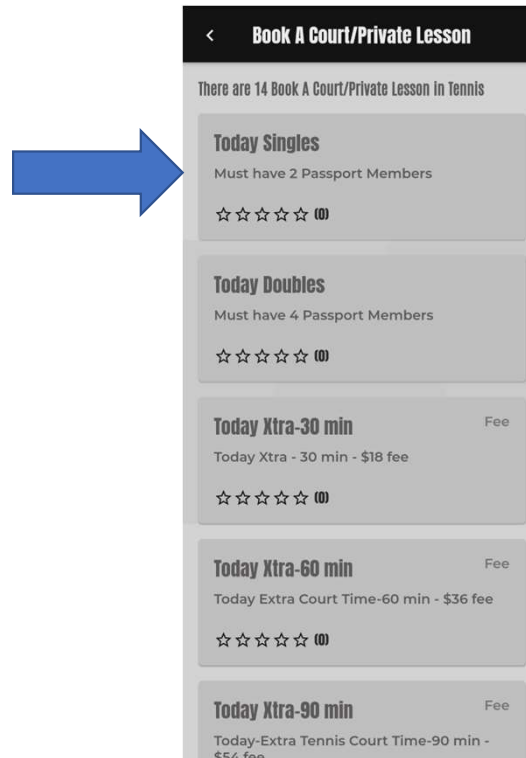


The bookings are all done the same way, so let's make a booking for Today Singles
– Click on Book Court/Private Lesson Tab:

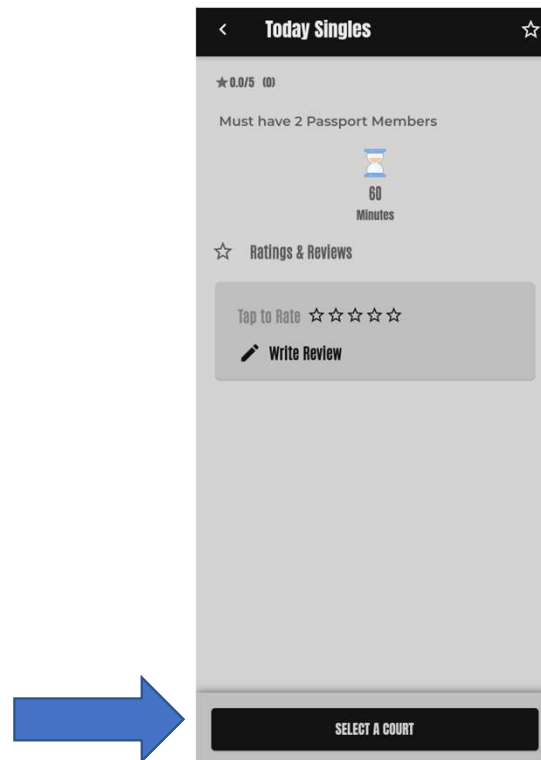
NOTE: Today Bookings can only be made eight (8) hours prior to the start time of the booking.



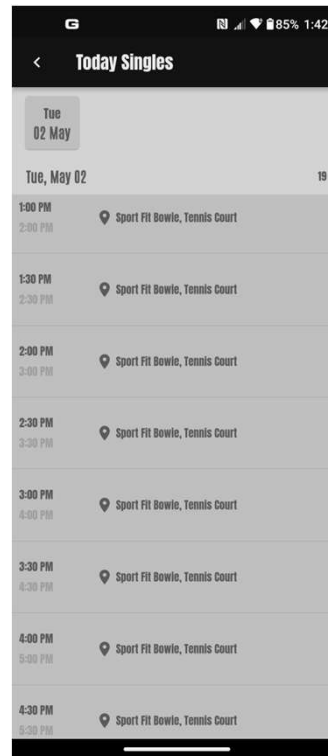
Then click on Today Singles:



Then Click on Select A Court:



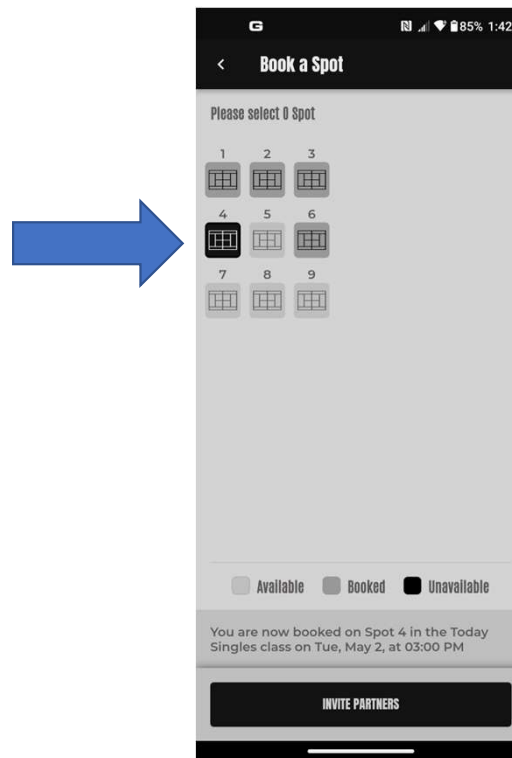
Then Select one of the time displayed that courts are available and click on the time:



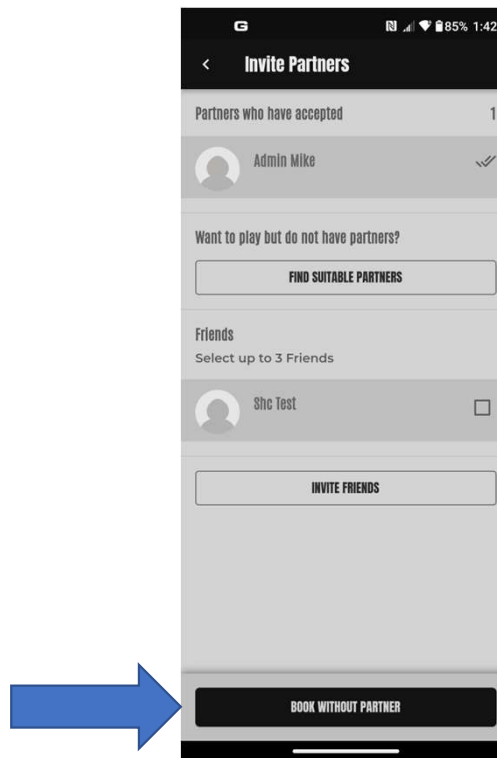
From there, review the Terms of Service, then scroll to the bottom,
Check “I agree to these Terms of Service”, then click on Continue:



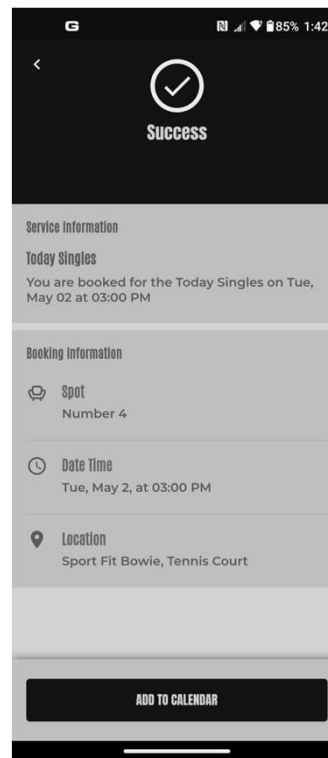
Now you'll see the Book a Spot page – click on any time in light gray – here we are selecting Court 4. Then click on Invite Partners:



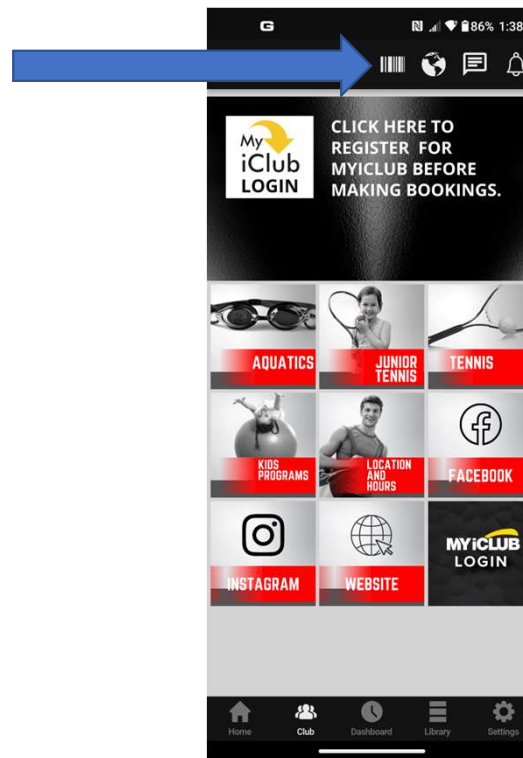
Select one of your friends or click on Book Without Partner. If you book without a partner, remember that whomever you end up playing with has used their free court time and is not entitled to make additional bookings. Violations of this can result in a Suspension or Revocation of booking privileges:



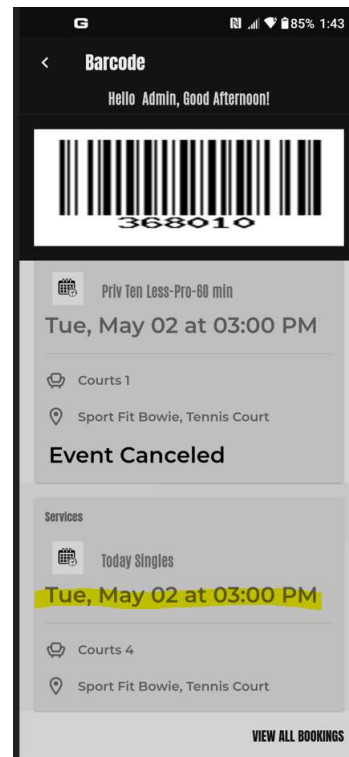
You'll then be taken to the Success page. If you want to add this to a personal calendar, click on Add To Calendar at the bottom.



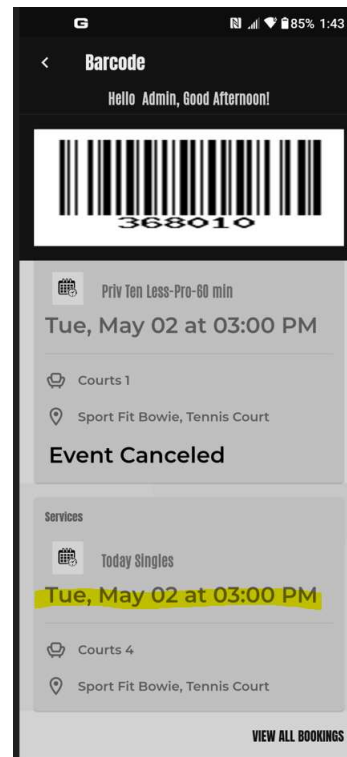
Go Back to any page and Click on the Barcode at the top of the page:



And you'll see your booking:



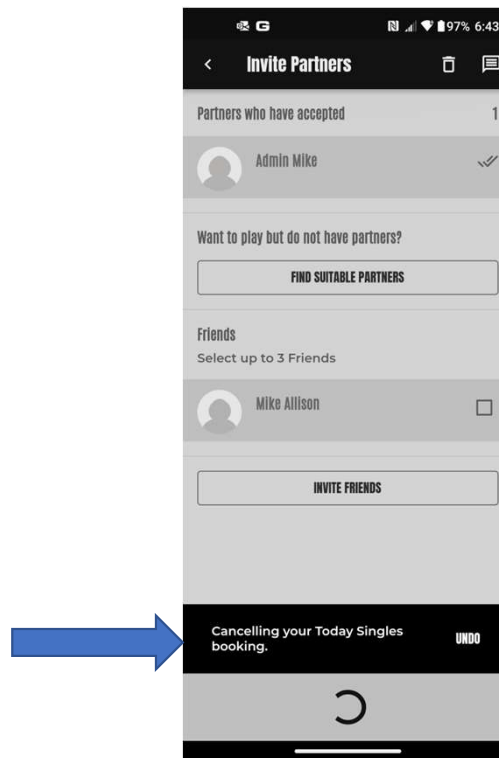
If you need to cancel the booking, click on the booking in your barcode page:



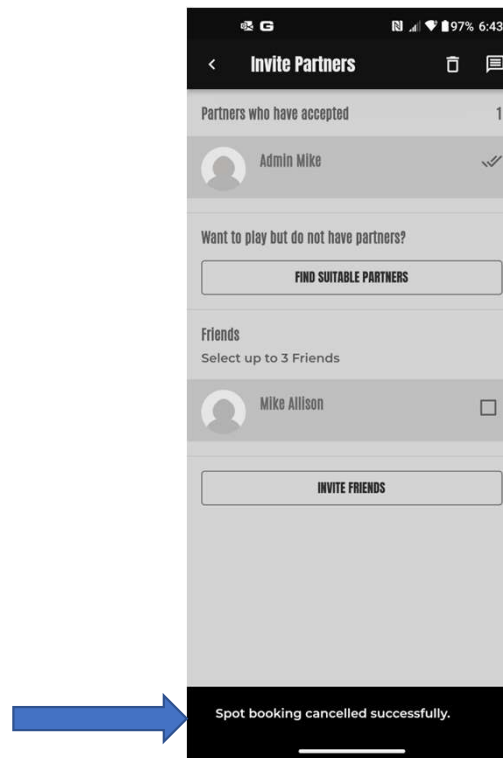
On the next page, click on the trash can icon at the top right of the page:



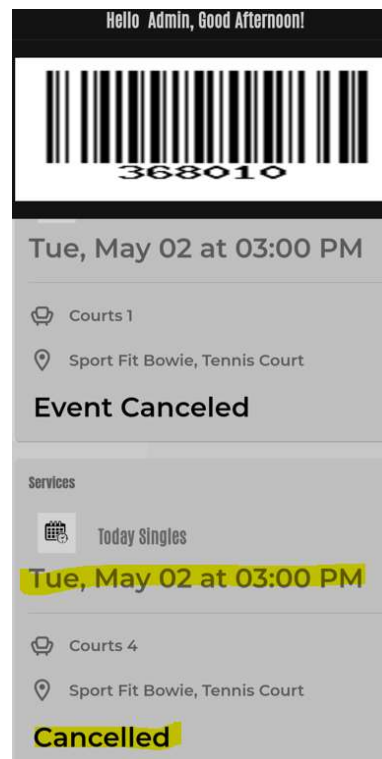
At the bottom of the page, you will briefly see the “Cancelling your Today Singles Booking:



Then you will briefly see the “Spot booking cancelled successfully”:



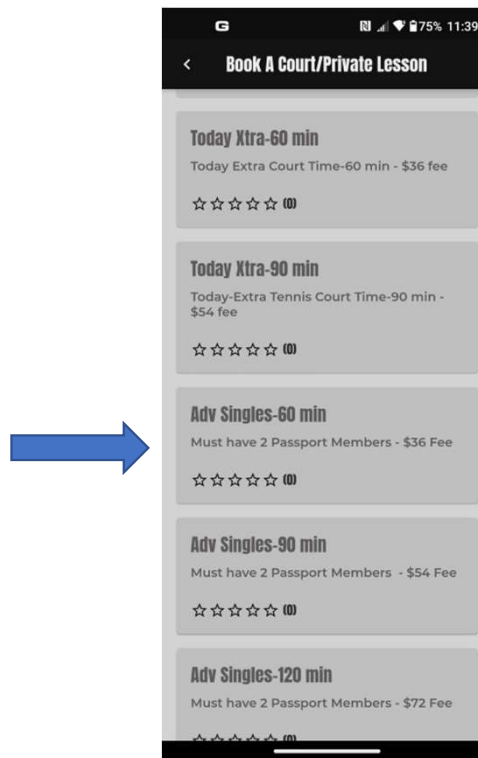
You will now see the booking has been cancelled.



Today Xtra Courts, Advance Courts and Tennis Pro Lesson Bookings all have a fee.

- **Advance Courts Bookings can only be made 7 days in Advance**
- **Payments for Today Xtra Courts, Advance Courts Bookings will be charged to your card **after the booking/lesson is completed!****

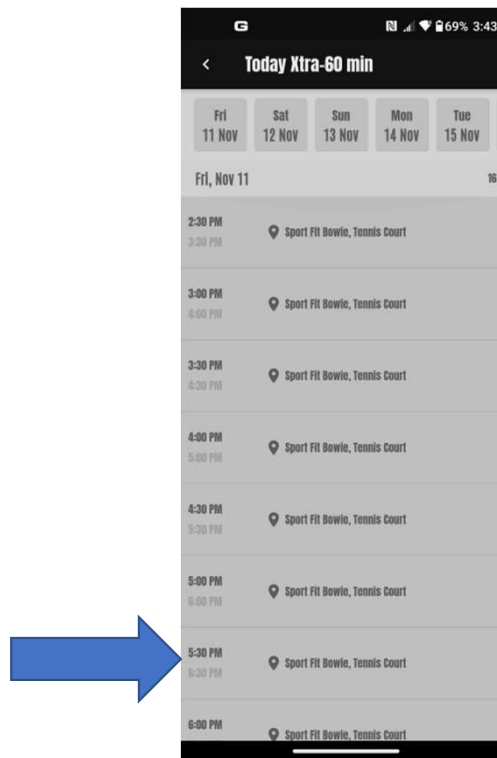
Now we'll book an Advance Court – let's select Adv Singles:



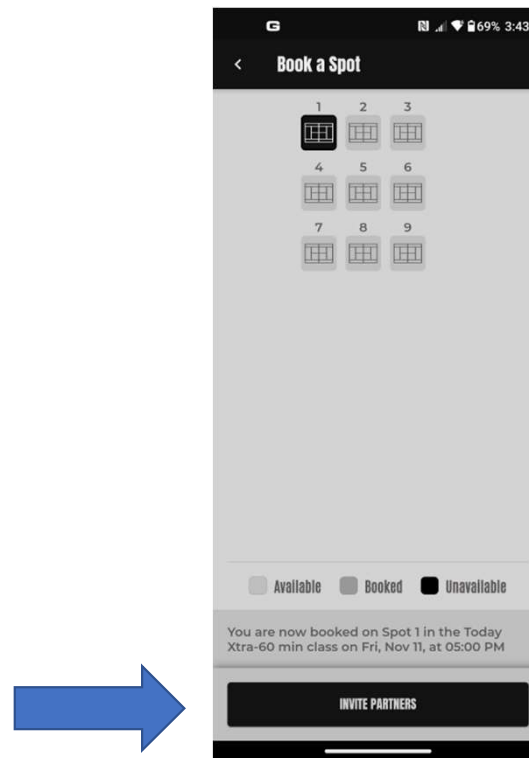
Click on Select A Court – the fee for each service is listed next to the description – Click on Select A Court:



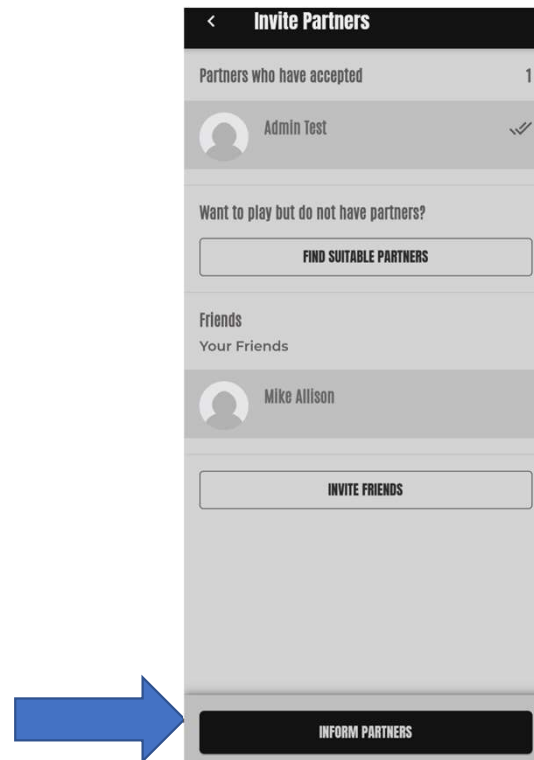
Select your time:



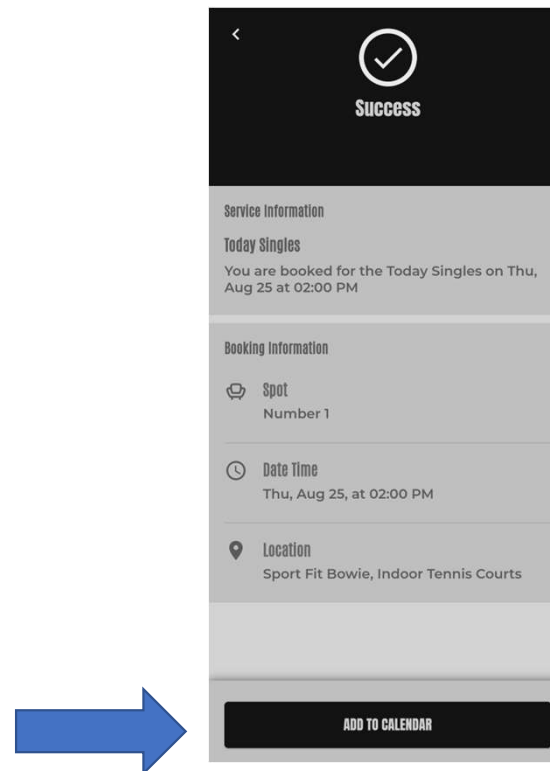
Select Your Court and Click on Invite Partners:



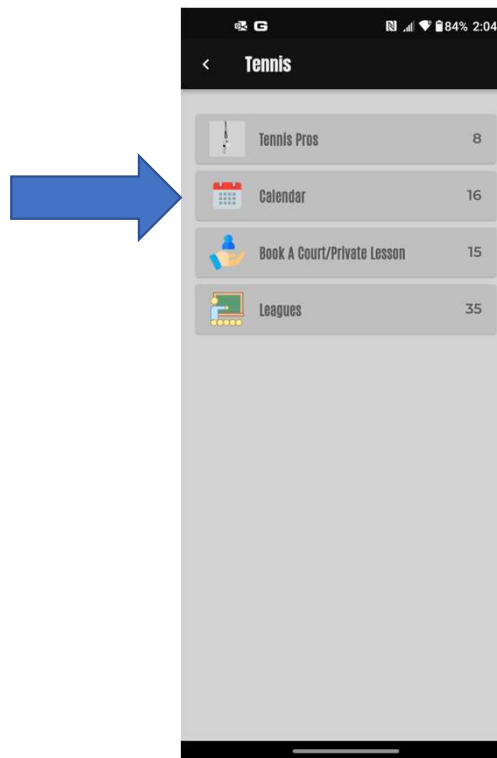
Once you've found your partner, scroll down and click on Inform Partners:



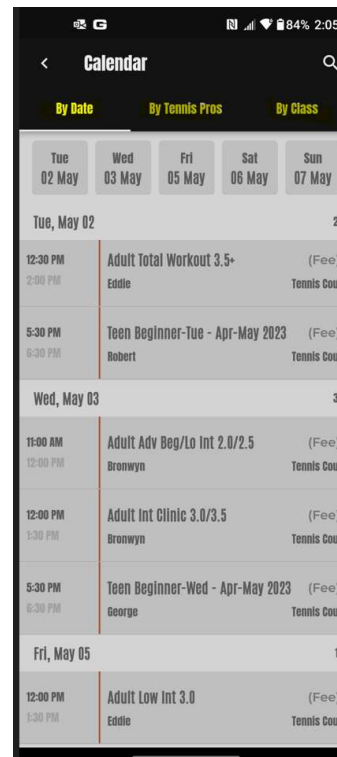
Scroll to the bottom and click Add to Calendar to add it to your personal calendar – If you need to cancel this booking, use the same steps described earlier in this guide:



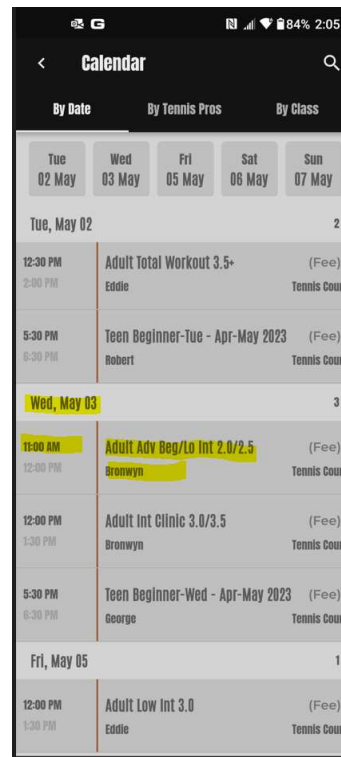
If you want to book a class, the first step is to decide which class you want to attend. Go back to the Tennis Page and Click on Calendar:



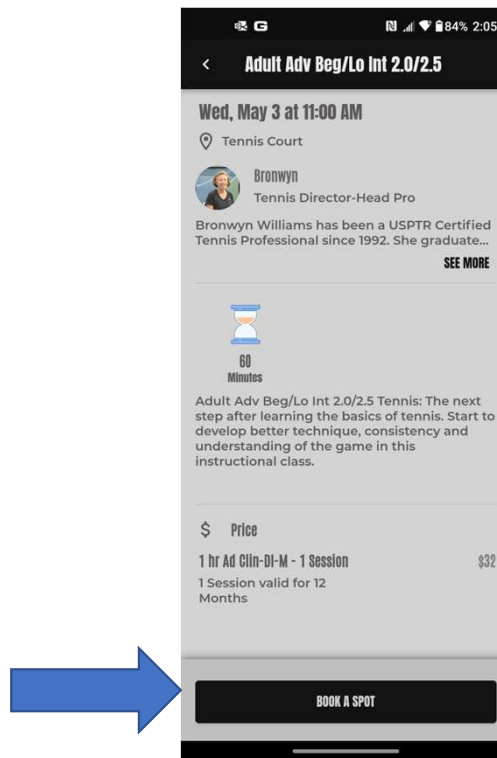
From there, you can search by date, by Tennis Pro, or by Class. It's easiest to search by date:



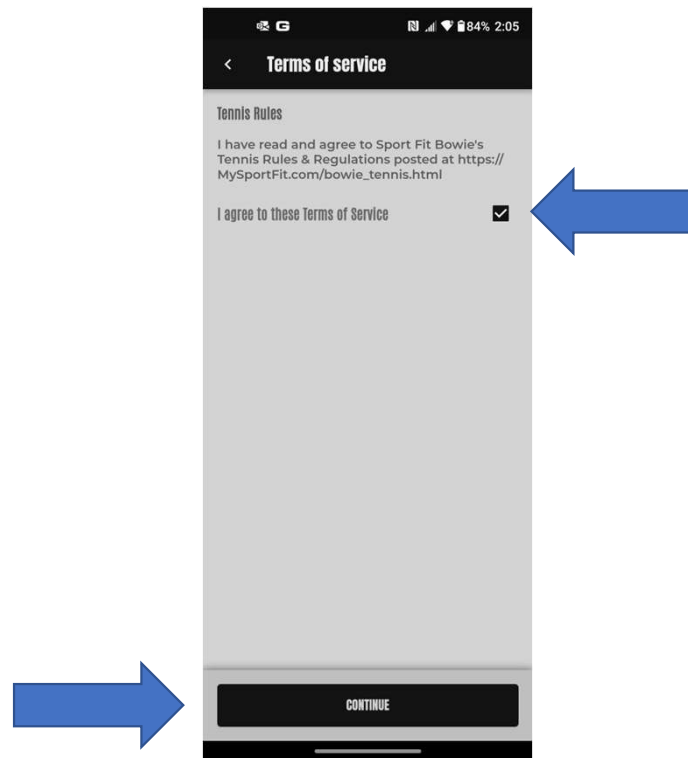
I searched by date and selected Wed May 03 at 11:00am for the Adult Adv Beg/Lo Int 2.0/2.5 with Bronwyn. Click on that class...



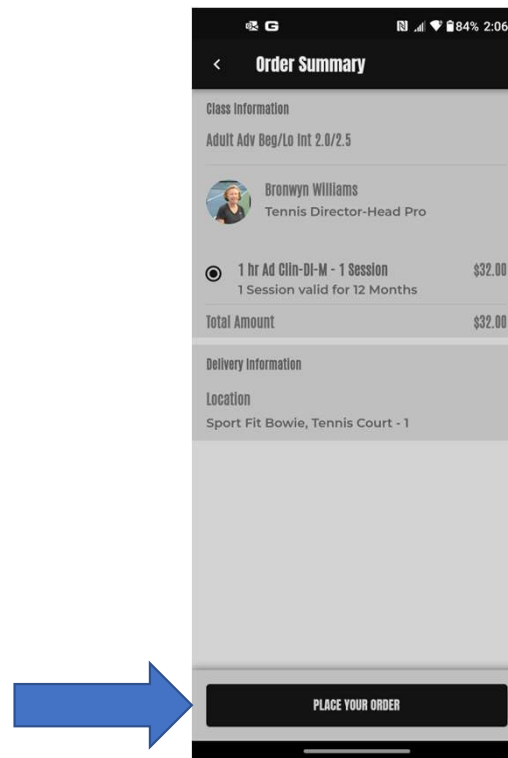
And it will take you to the Book A Spot. Make sure it is the class you want, then click on Book A Spot:



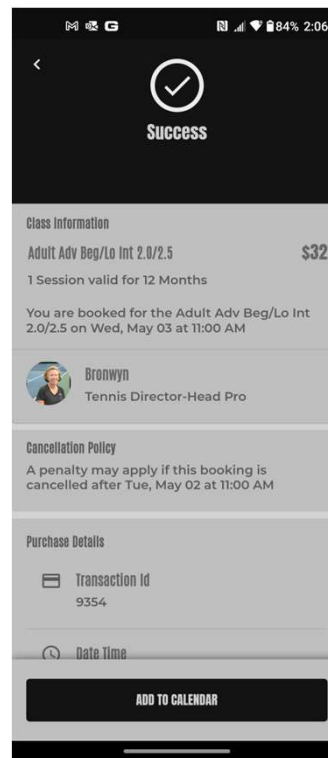
Read and agree with the Terms of Service, then click on Continue:



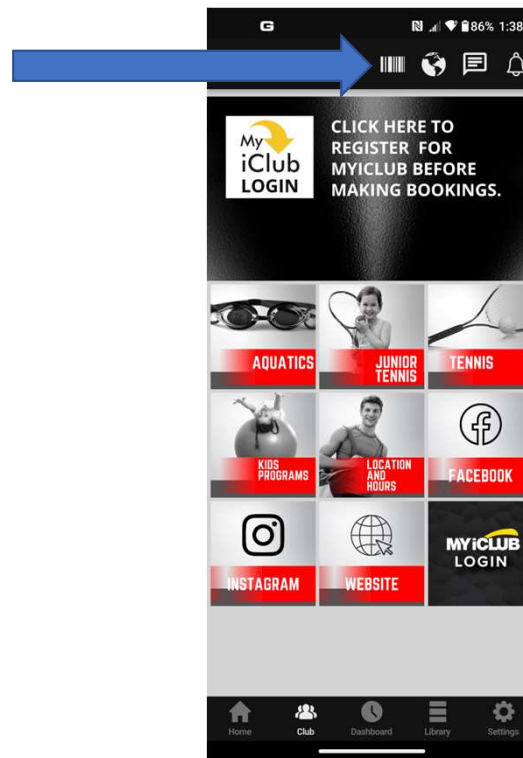
This will take you to the Order Summary page. Review your booking again and click on Place Your Order. Sport Fit Members will have the class charged to your card on file. Non-Members will need to add a card on file which will be charged when you place your order.



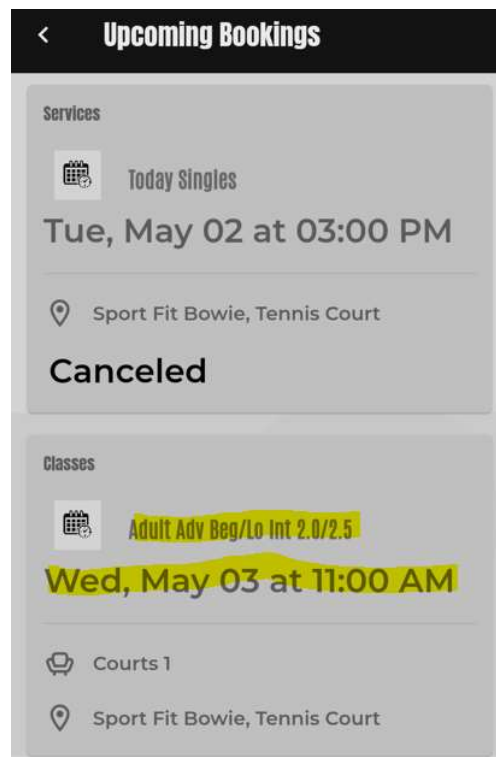
This takes you to the Success page and you can add it to your Personal Calendar by clicking on Add to Calendar:



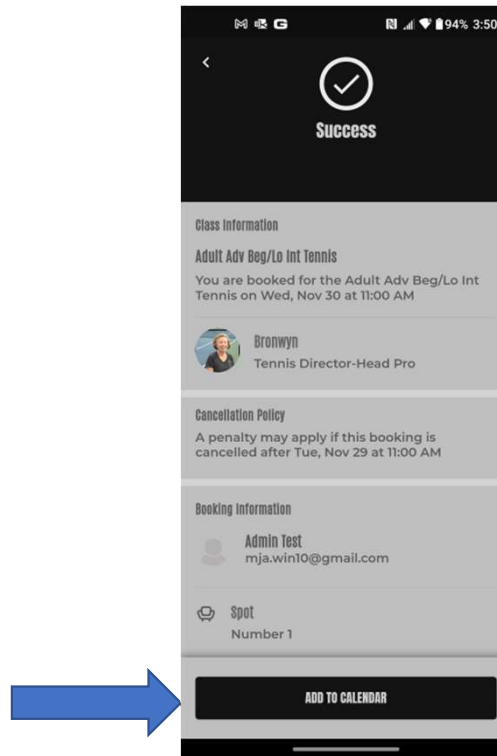
Go Back to any page and Click on the Barcode at the top of the page:



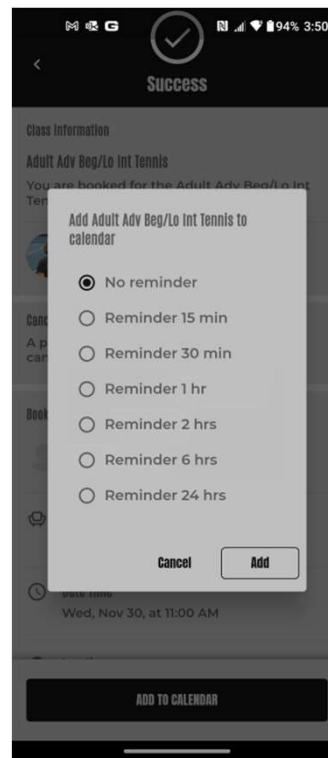
And you'll see that it has been added to your list of Upcoming Bookings:



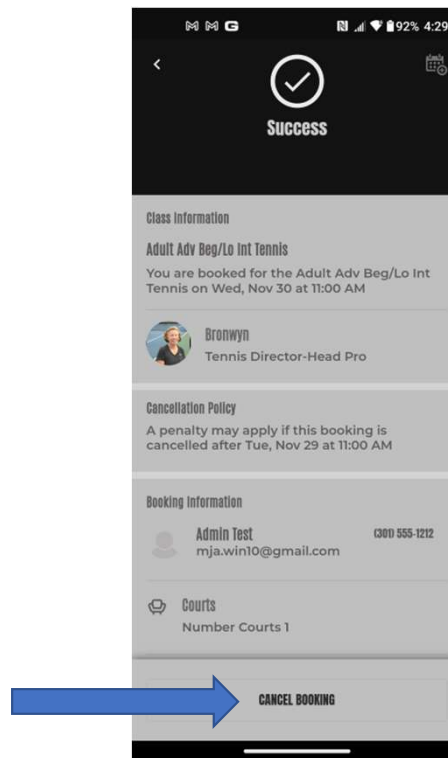
You will see that you have been added to the class – Click on Add To Calendar:



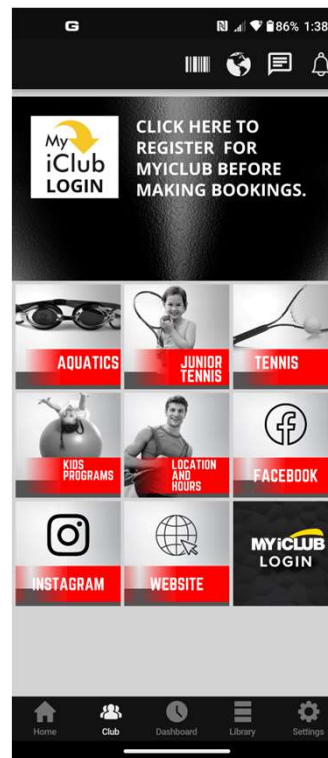
If you want a reminder for the class, click on the time you want to be reminder then click Add:



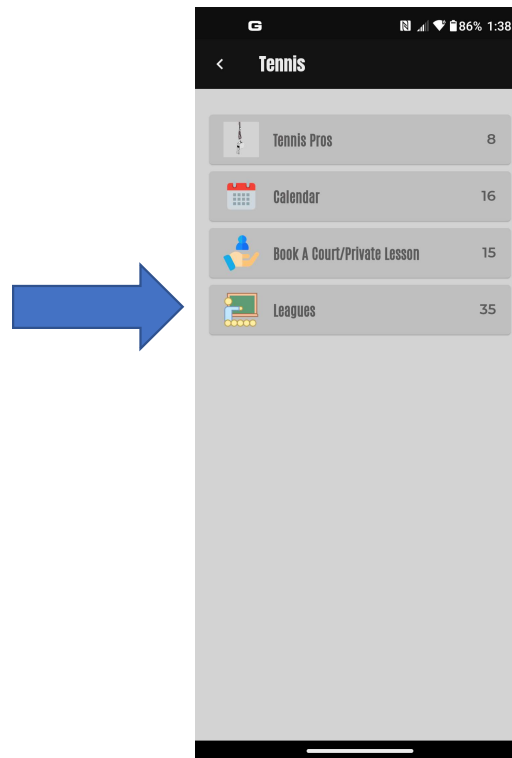
You'll be able to cancel the booking as long as it conforms to the cancellation policy:



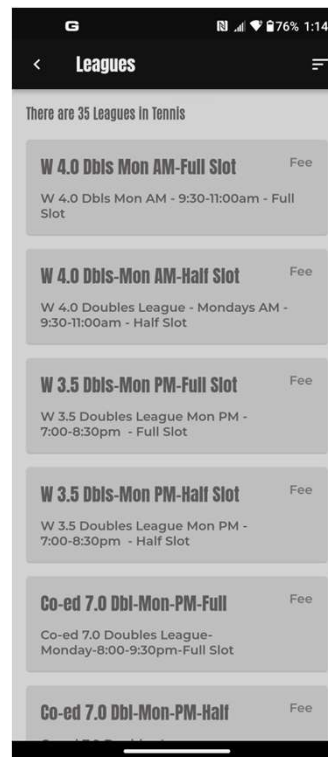
To Book A Tennis League Go The Club page and click on Tennis:



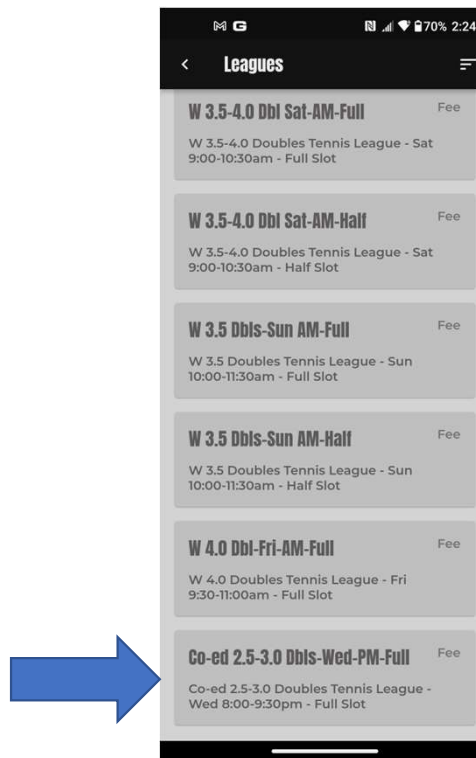
Click on Leagues:



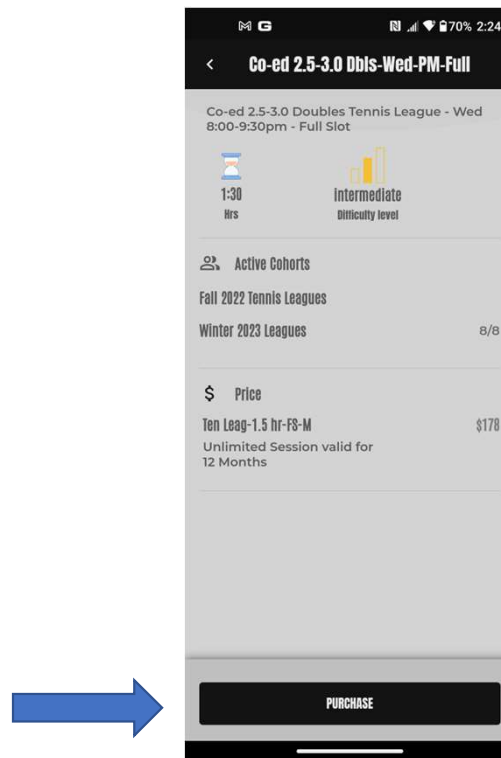
You will not see the Fall 2023 Leagues listed until registration opens on August:



Beginning in August, 2023, you will see the Fall 2023 Leagues - We'll click on the Co-ed 2.5-3.0 Dbls-Wed-M-Full (Slot):



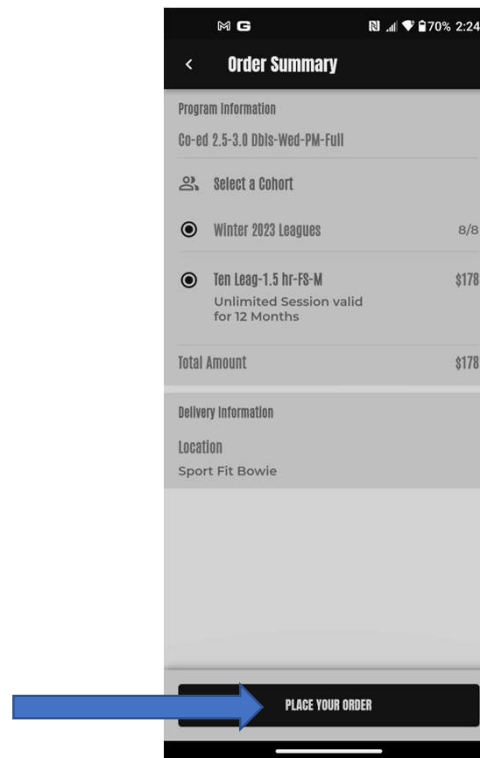
Then Click on Purchase:



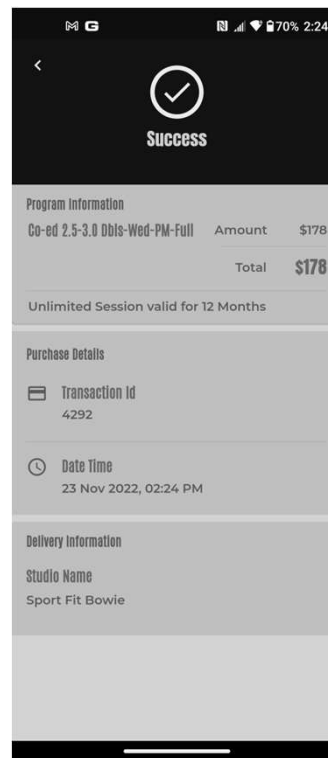
Scroll down, check the box to the right of “I agree...”, then click Continue:



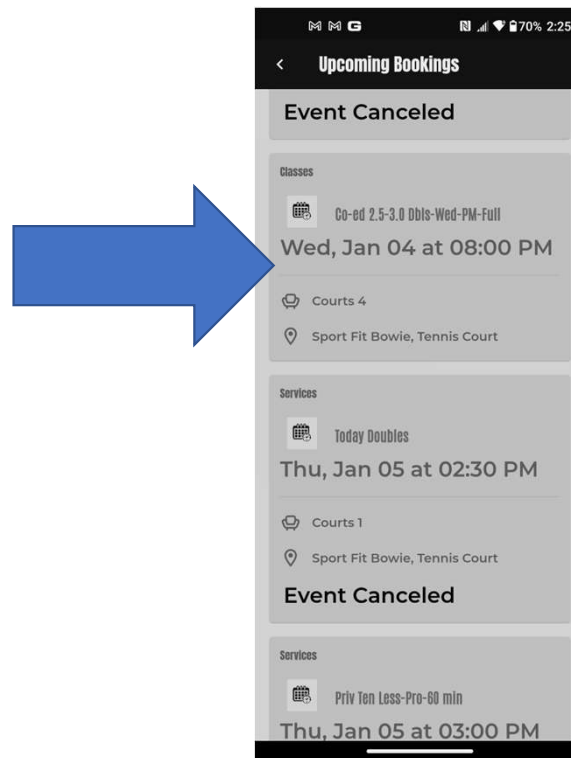
Review the Order Summary, then click Place Your Order:



You will see that you are Successfully Booked:



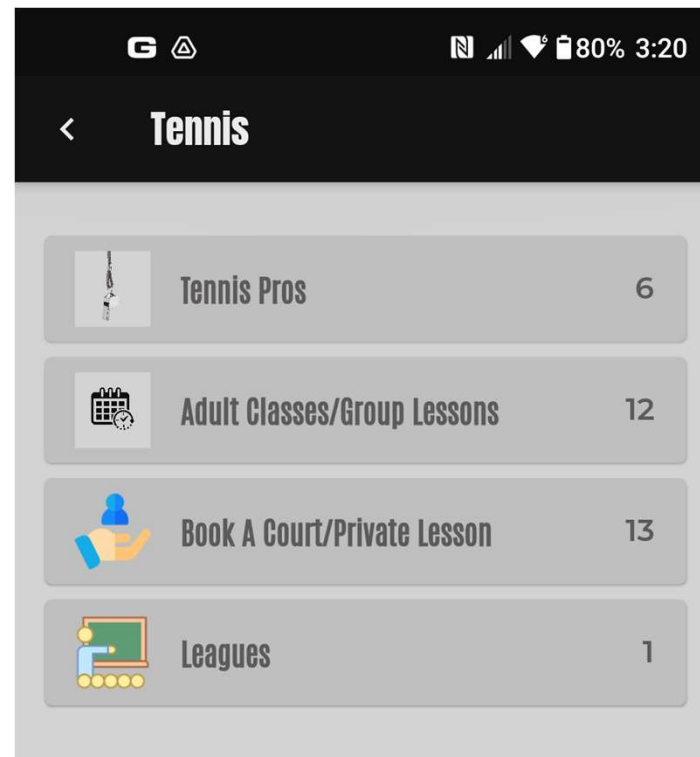
Go back to your Barcode, scroll down in the Upcoming Bookings and you we see the registration:



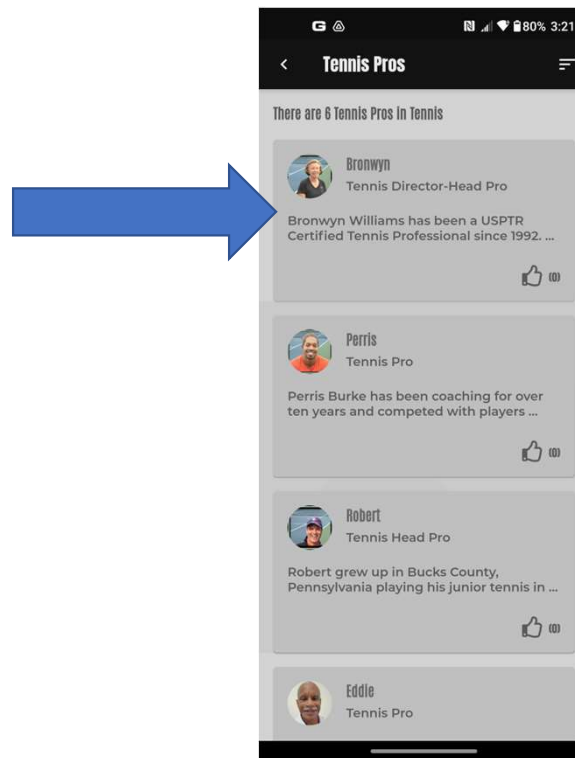
Fall 2023 League Registration Staggered Booking

- The Fall 2023 Leagues will be visible starting in August, 2023 and will be a staggered registration.
 - First Week of Registration – for **Members** who played in the prior league
 - Second Week of Registration – for all other **Members**
 - Third Week of Registration – for **Non-Members** who played in the prior league
 - Fourth Week of Registration – for **everyone**.

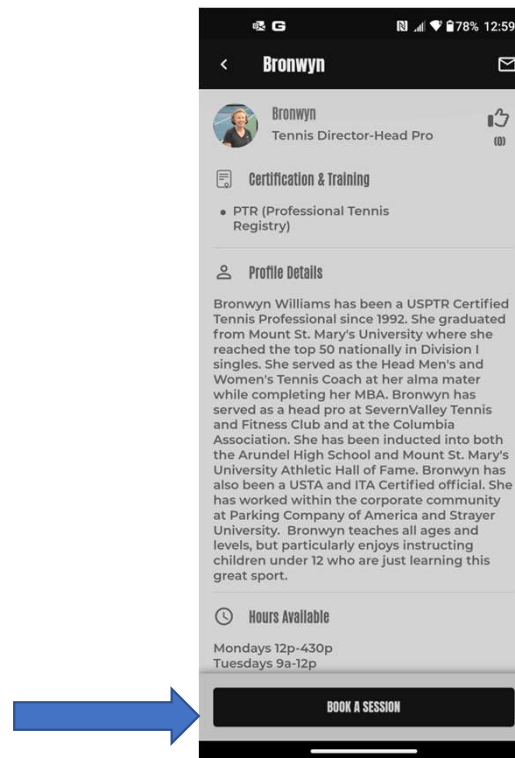
If you want to book a lesson with a Tennis Pro and you don't know which pro you want to book with, Click on Tennis Pros:



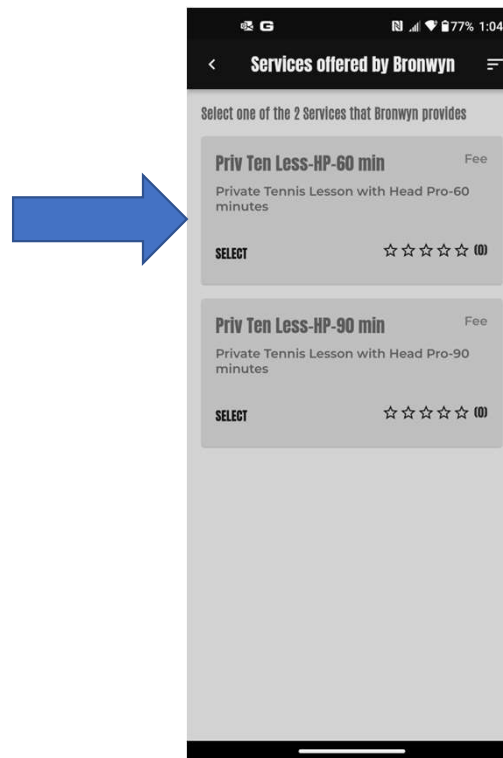
This will take you to the page where you can learn about each Pro – Click on any Pro to read more about them – Let's Click on Bronwyn:



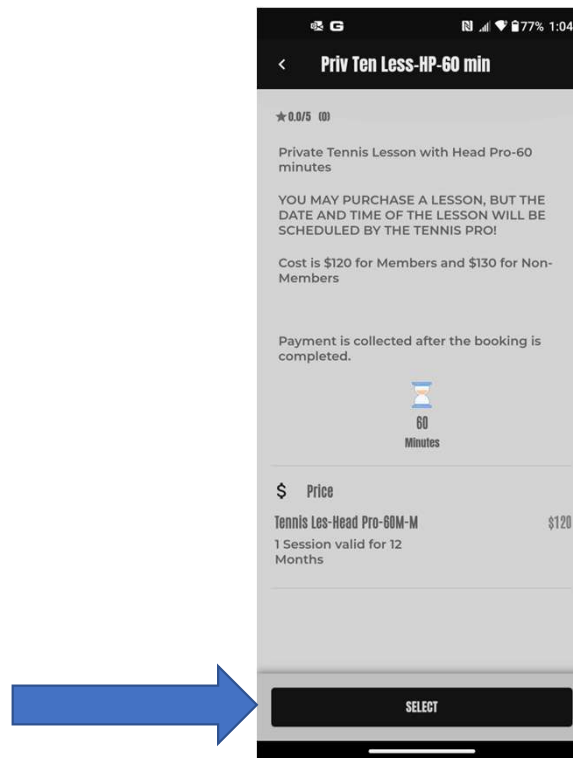
From here you can read more about Bronwyn and Book A Session – Click on Book A Session



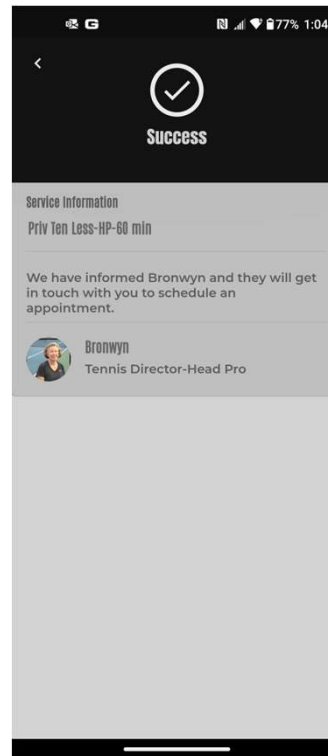
Choose the Session Length:



Select the Session Length:



View the success page – Bronwyn will receive an email notifying her and she'll coordinate the date and time with:

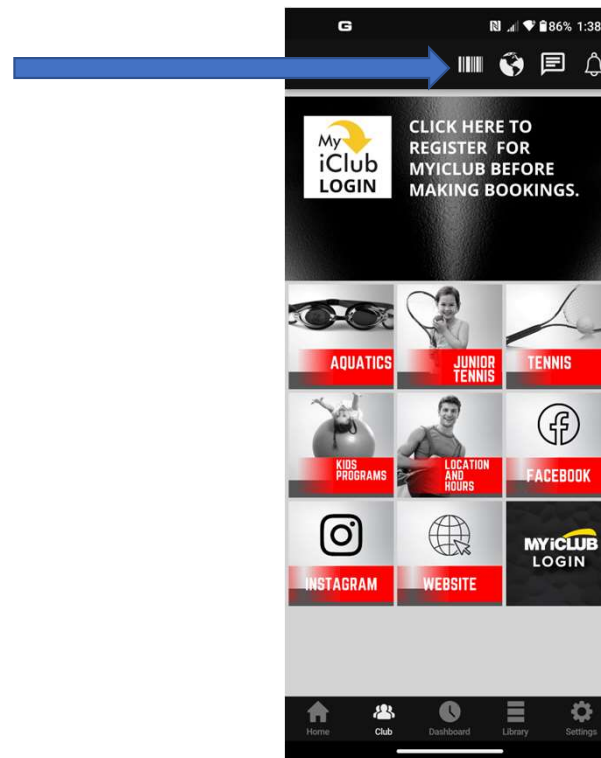


You can also just email the Pro directly to schedule a lesson and provide dates and times you are available:

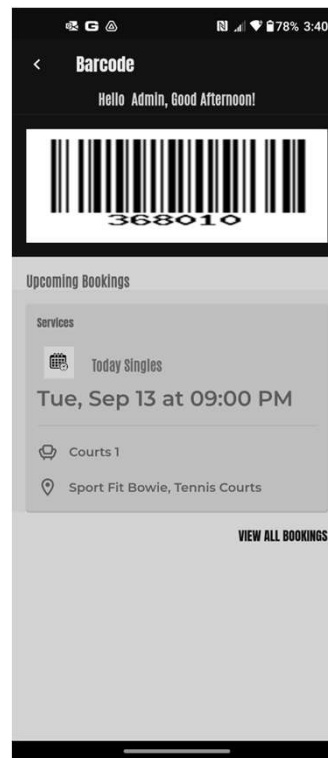
- Bronwyn Williams, Tennis Director/Head Pro
tennisdirector@sportfitclubs.com
- Robert Nuscher, Head Pro - crushertennis@gmail.com
- Damon Austin - Tennis Pro - tennisfarm@gmail.com
- Eddie Davis – Tennis Pro - edit118@gmail.com



In Review:
At the top of every page in the Mobile app, there is an icon for your barcode:



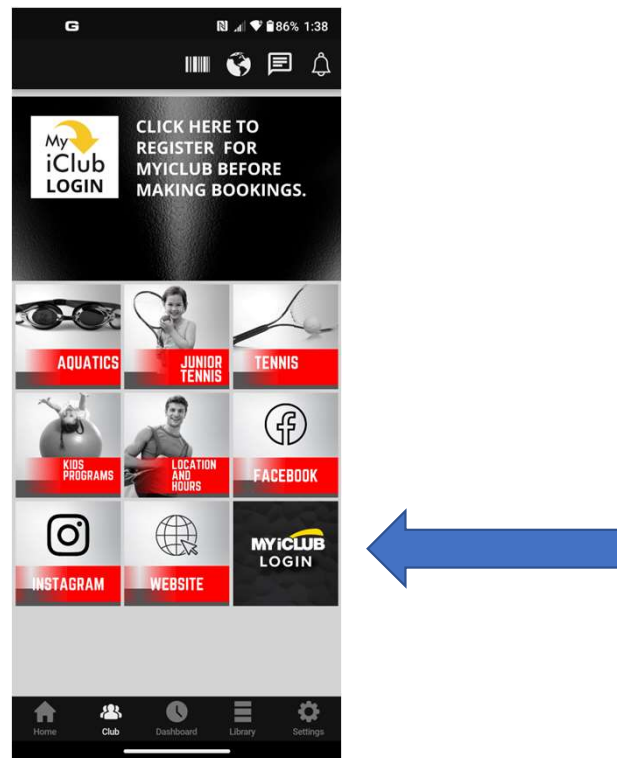
Click on the Barcode Icon to see your Club Barcode. You will also be able to view and cancel upcoming bookings – cancellations can be made up to 24 hours prior to the booking to prevent a charge – less than 24 hours will require the charge to be made:



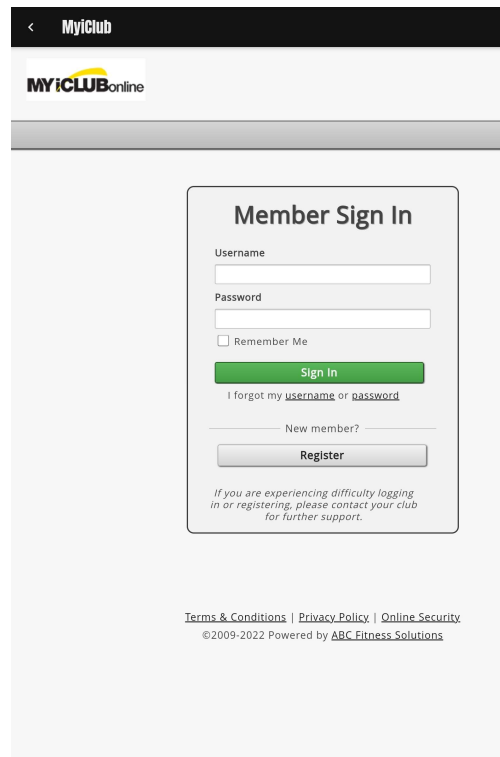
Good News! There are now bar code scanners at both Front Desks, and you can scan the barcode in the app to check yourself into the club! Of course, you can always give your name to the Front Desk Staff like you always have.



Need Help with your Sport Fit Membership Account? From the Club page, click on the MyiClub icon to manage your Sport Fit Account:



You should have already for MyiClub, so login in here (you can click Forgot username or password if needed):



The image shows a mobile application interface for MyiClub. At the top, there is a black header with a back arrow and the text "MyiClub". Below this is a white bar with the "MYiCLUBonline" logo. The main content area is light gray and contains a "Member Sign In" form. The form has two input fields for "Username" and "Password", a "Remember Me" checkbox, a green "Sign In" button, and a link for "I forgot my username or password". Below the form is a "New member?" section with a "Register" button. At the bottom, there is a small disclaimer and links for "Terms & Conditions", "Privacy Policy", and "Online Security".

< MyiClub

MYiCLUBonline

Member Sign In

Username

Password

☐ Remember Me

[Sign In](#)

[I forgot my username or password](#)

New member?
[Register](#)

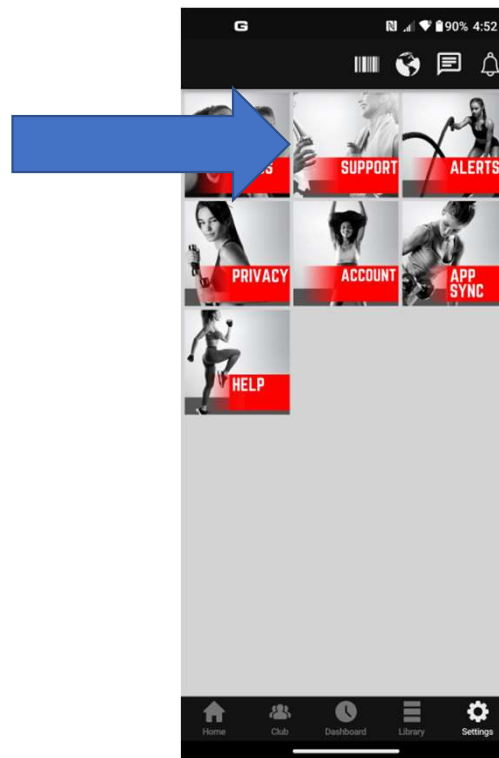
If you are experiencing difficulty logging in or registering, please contact your club for further support.

[Terms & Conditions](#) | [Privacy Policy](#) | [Online Security](#)
©2009-2022 Powered by [ABC Fitness Solutions](#)

Any Other Problems?

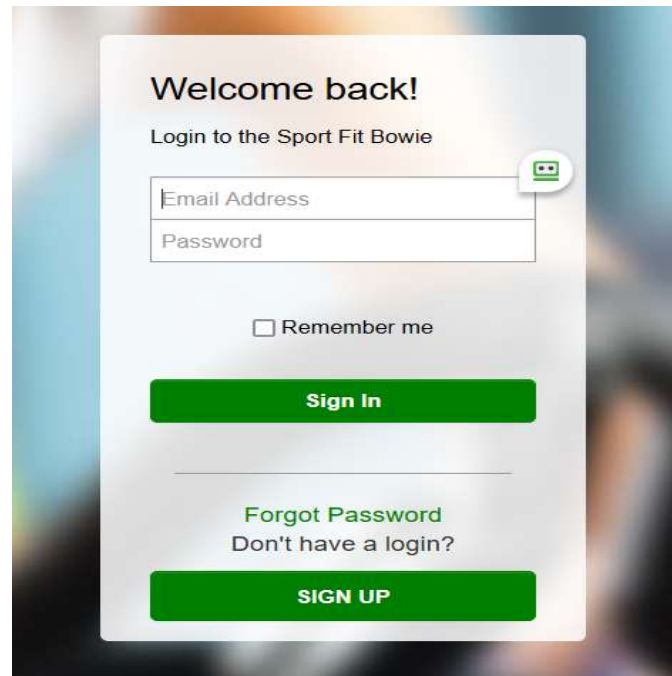
- Call the Front Desk at 301-262-4553, or
- Send an email to app.support@sportfitclubs.com

Then click on Support to send us a message:



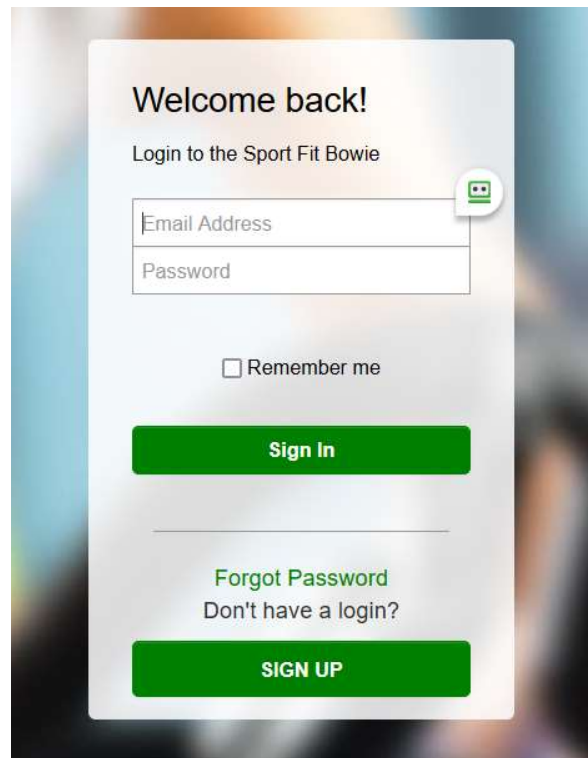
As an adjunct to our Mobile App, we also offer a Web App that has limited capabilities:

- Go to and Bookmark MySportFit.com which will automatically take you to the Web App Login page:



The image shows a login page for 'Sport Fit Bowie'. It features a white card with a light blue background. The card has a header 'Welcome back!' and a sub-header 'Login to the Sport Fit Bowie'. Below this are two input fields: 'Email Address' and 'Password'. A green button labeled 'Sign In' is positioned below the input fields. A checkbox labeled 'Remember me' is located above the 'Sign In' button. Below the 'Sign In' button, there is a link 'Forgot Password' and a text 'Don't have a login?'. At the bottom of the card is a green button labeled 'SIGN UP'. A small green chat icon is visible on the right side of the card.

If you haven't logged in to the Mobile App, you can login here with your email address and the password abcd1234

The image shows a login screen for the 'Sport Fit Bowie' app. The background is a blurred image of a person's face. The login form is a white card with rounded corners. At the top, it says 'Welcome back!' in bold, followed by 'Login to the Sport Fit Bowie' in a smaller font. There are two input fields: 'Email Address' and 'Password'. A green speech bubble icon is next to the email field. Below the fields is a checkbox labeled 'Remember me'. A green button labeled 'Sign In' is below the checkbox. A horizontal line separates the login section from the registration section. Below the line, it says 'Forgot Password' in green, followed by 'Don't have a login?'. At the bottom is a green button labeled 'SIGN UP' in white capital letters.

Welcome back!

Login to the Sport Fit Bowie

Email Address

Password

☐ Remember me

Sign In

Forgot Password

Don't have a login?

SIGN UP

Then change your password and click on Submit:

CHANGE PASSWORD


Old Password

••••••••



New Password*

••••••••



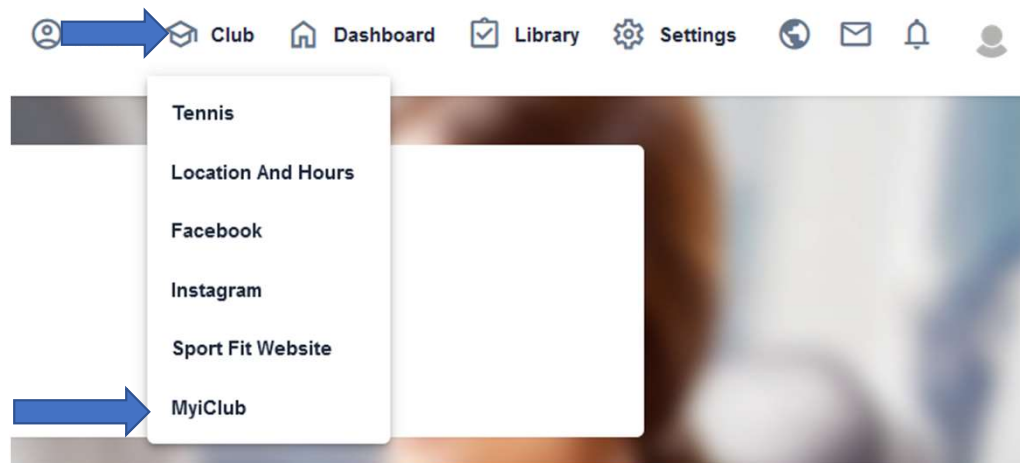
Confirm Password*

••••••••




Submit

Your password has changed and you'll see your viewing options at the top of the page. Let's first click on Club, then MyiClub:




From here, you can follow the same instructions for setting up you MyiClub account to manage your Sport Fit Member Account

SPORT **FIT**
TOTAL FITNESS CLUBS

Club - Location: SportFit Bowie Phone: (301) 262-4553

Classes Help

Member Sign In

Username 

Password

☐ Remember Me

[Sign In](#)

[I forgot my username or password](#)

— New member? —

[Register](#)

If you are experiencing difficulty logging in or registering, please contact your club for further support.

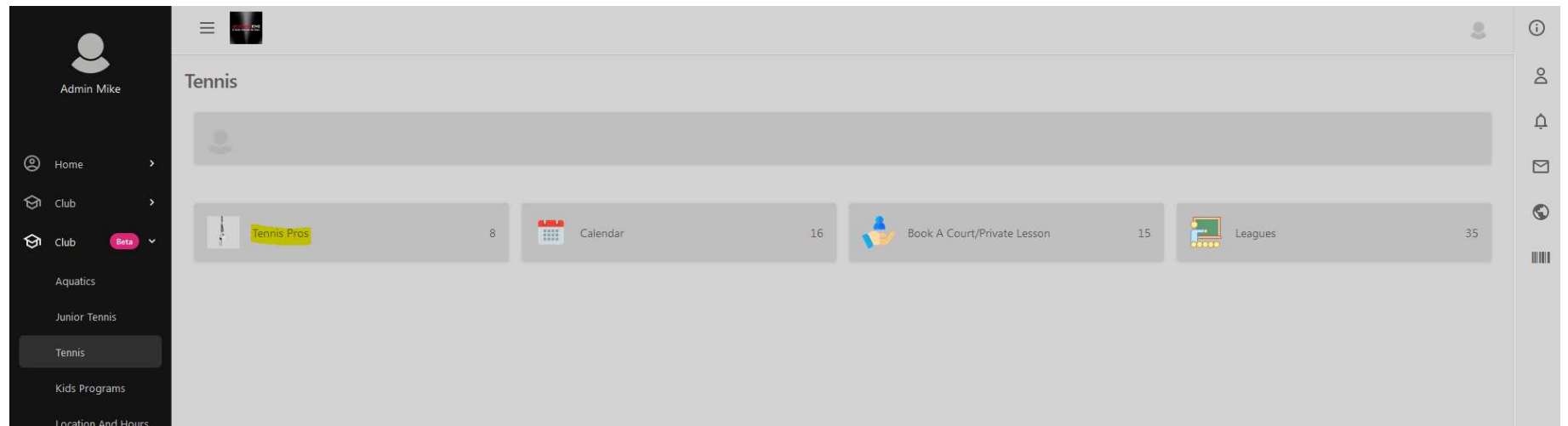
While you can't book tennis courts in the Web App, by setting up your account, fellow Sport Fit Members Mobile App users can add you as a Friend and then add you to their bookings!

- What you can do in the **Web App** is:
 - View Tennis Pros and add them as your trainer
- Read about and book Tennis Leagues and Adult Tennis Classes

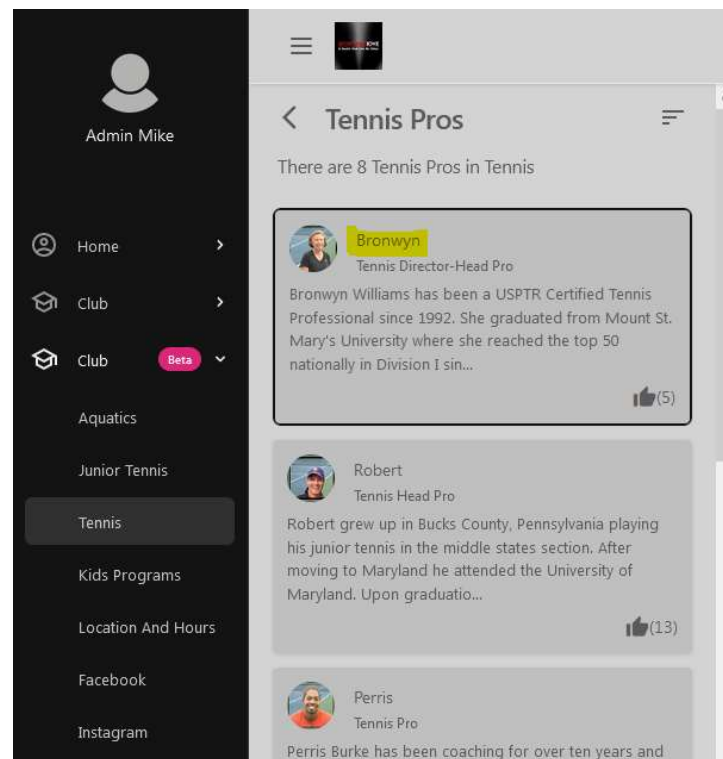
To book Read about a Pro, Click on Club > Tennis:



To Read about Tennis Pros, click on Tennis > Tennis Pros:



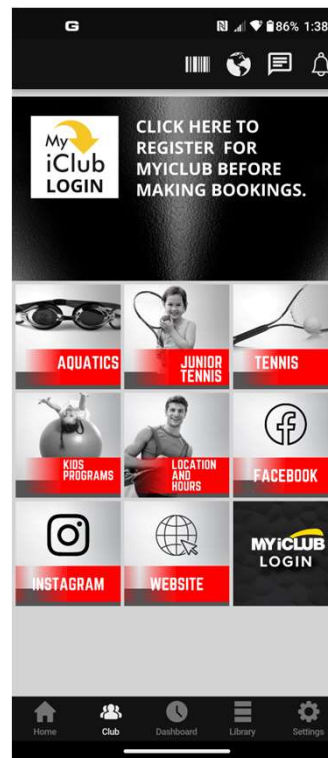
Then we'll click on Bronwyn,



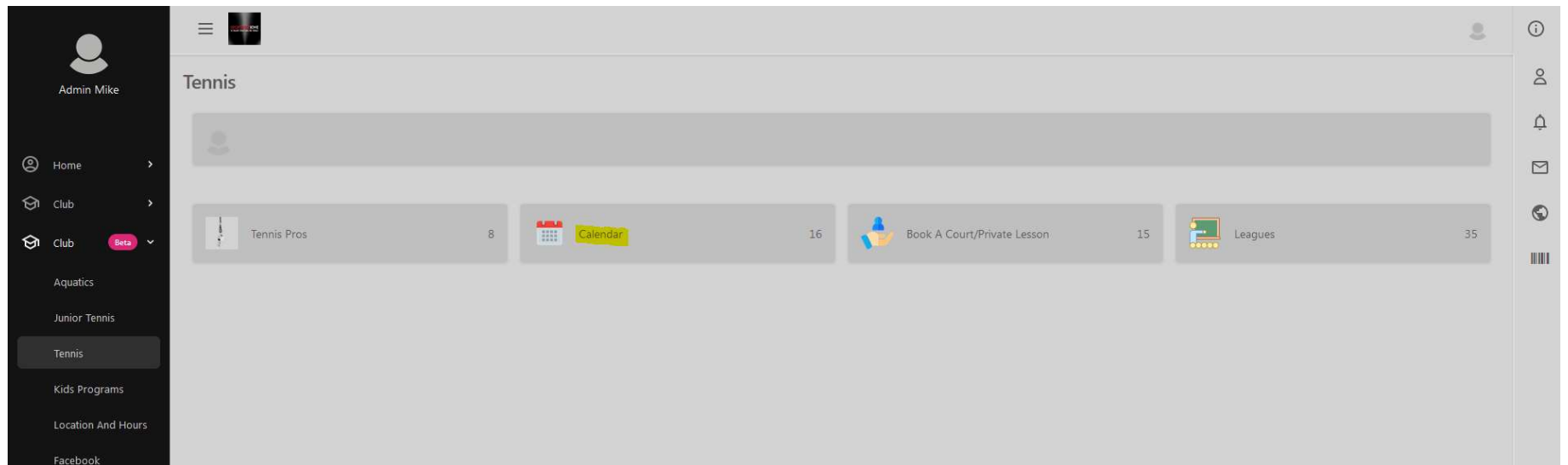
From here, you can click Book A Session which will allow you to pay for a session, however the session will actually be scheduled by the Tennis Pro.

The screenshot displays a web application interface for booking tennis sessions. On the left is a dark sidebar with a user profile 'Admin Mike' and a menu including Home, Club, Club (with a 'Beta' badge), Aquatics, Junior Tennis, Tennis (highlighted), Kids Programs, Location And Hours, Facebook, Instagram, Sport Fit Website, MyClub, and Dashboard. The main content area is titled 'Tennis Pros' and states 'There are 8 Tennis Pros in Tennis'. It features a list of three tennis professionals: Bronwyn (Tennis Director-Head Pro, 6 likes), Robert (Tennis Head Pro, 13 likes), and Perris (Tennis Pro, 6 likes). Each profile includes a brief biography. The right side of the interface shows a detailed profile for Bronwyn Williams, including her certification (PTR - Professional Tennis Registry), profile details (her extensive coaching and competitive background), and her available hours (Mondays 12p-430p, Tuesdays 9a-12p, Wednesdays 9a-11a and 130p-6p, Thursdays 9a-6p, Saturdays 9a-1030a and 3-5p). At the bottom of the main content area, there is a prominent black button labeled 'BOOK A SESSION'.

To Book A Class, go back to Club > Tennis >



Then click on Calendar



You can search by Instructor, or By Class, but to make a booking, go to the date you want to book and Click Book Now. We'll select the Adult Low Int 3.0 (fee) with Eddie on Friday, May 05 at 12:00pm

The screenshot shows a web-based calendar for booking fitness classes. At the top, there are two dropdown menus labeled 'Instructors' and 'Classes', both currently set to 'All Instructors' and 'All Classes' respectively. Below these is a horizontal navigation bar for the week of May 02 to May 08. The main content area is a grid of class slots. The slot for Friday, May 05 at 12:00 PM is highlighted with a yellow 'Book Now (10/10)' button. Other slots include various workouts and clinics with different instructors and fees. The footer contains copyright information, a logo for 'SMART HEALTH CLUBS', and links for contact, privacy policy, and terms of use.

Tue May 02	Wed May 03	Thu May 04	Fri May 05	Sat May 06	Sun May 07	Mon May 08
11:00 AM (60 min) Admin Court Time-60 min Tennis Court Book Now	11:00 AM (60 min) Adult Adv Beg/Lo Int 2.0/2.5 (Fee) Bronwyn Williams Tennis Court Book Now (8/8)		12:00 PM (90 min) Adult Low Int 3.0 (Fee) Eddie Davis Tennis Court Book Now (10/10)	10:30 AM (60 min) Free Intro to Tennis (Fee) Bronwyn Williams Tennis Court Book Now (8/8)	12:00 PM (90 min) Adult Int Clinic 3.0/3.5 (Fee) George Martin IV Tennis Court Book Now (10/10)	10:30 AM (90 min) Adult Double Drills/Play 3.5+ (Fee) George Martin IV Tennis Court Book Now (8/8)
12:30 PM (90 min) Adult Total Workout 3.5+ (Fee) Eddie Davis Tennis Court Book Now (8/8)	12:00 PM (90 min) Adult Int Clinic 3.0/3.5 (Fee) Bronwyn Williams Tennis Court Book Now (10/10)		03:00 PM (60 min) Admin Court Time-60 min Tennis Court Book Now			06:30 PM (90 min) Adult Total Workout 4.0+ (Fee) Robert Nuscher Tennis Court Book Now (12/12)
05:30 PM (60 min) Teen Beginner-Tue - Apr-May (Fee) 2023	05:30 PM (60 min) Teen Beginner-Wed - Apr-May (Fee) 2023					

© Copyright 2023 , Sport Fit Bowie. Powered By SMART HEALTH CLUBS THE FUTURE OF WELLNESS [Contact Us](#) | [Privacy Policy](#) | [Terms of Use](#)


Confirm that it is the correct date/time and class. If it is, click on Book A Slot:

Adult Low Int 3.0

×


Fri, May 05 at 12:00 PM

Tennis Court




Eddie Davis
Tennis Pro

USPTA Elite Teaching Pro
Head Boys and Girls Tennis Coach Laurel High School - Regional Champions
USPTA / New England Pro of the Year
USPTA Mid / Atlantic College Coach Of the Year
USTA / New Engl ...[Show More](#)



90
Minutes



10 / 10
Available Spots

These players are somewhat consistent with their shots, but do not have control. Movement is not as efficient, but they are familiar with court positions. This class will improve those skills so you ...[Show More](#)

\$

Price

1.5 hr Ad Clin-DI-M - 1 Session

1 Session valid for 12 Months

\$49

BOOK A SPOT

The next step is to read and agree to the Terms of Service, then click on Continue:

The screenshot shows a mobile application interface for booking a spot. At the top, there is a dark header bar with the text "Book a Spot" and a close button (X). Below the header, there are two circular icons: one with a pencil and the text "Terms of Service" below it, and another with the number "2" and the text "Success" below it. The main content area is light gray and contains the following text:

Tennis Rules

I have read and agree to Sport Fit Bowie's Tennis Rules & Regulations posted at https://MySportFit.com/bowie_tennis.html

I agree to these Terms of Service ☒

At the bottom of the screen, there is a dark bar with the text "CONTINUE" in yellow, which is highlighted by a yellow rectangle.

For MEMBERS, you are booked and your card will be charged after the class is complete. If you don't cancel at least 24 hours before the class, your card will also be charged after the class is complete.



Success

Class Information

Adult Adv Beg/Lo Int Tennis



Bronwyn
Tennis Pros

Booking Information



Date Time

Nov 30, 2022, at 11:00 am



Location


Close

The next step is to read and agree to the Terms of Service, then click on Place Your Order:

Order Details

1 2 3
Order Details Credit Card Information Purchase Confirmation

Class Information
Adult Adv Beg/Lo Int Tennis
Tennis-Adult 60 min Class-NM - 1 Session **\$38**
1 Session valid for 12 Month


 **Bronwyn Williams**
Tennis Director-Head Pro


Tennis-Adult 60 min Class-NM - 1 Session **\$38**
1 Session valid for 12 Month

Total **\$38.00**

Delivery Information
Studio Name
Sport Fit Bowie

Studio Location
Tennis Court

Terms & Conditions
Terms and Conditions
I have read and agree to the Terms of Service ☒ 



For NON-MEMBERS, if you don't already have a Credit Card on file, you can click on Add a Credit Card. Otherwise fill in the blanks at which time the Proceed To Confirmation will appear on the bottom right which you can click to complete the booking. You will then be taken to the confirmation screen to show the booking was completed.

The screenshot shows a web form titled "Credit Card Information". At the top, there is a progress bar with three steps: a green checkmark in a circle, a circle with the number "2", and a circle with the number "3". Below the progress bar, the first step is labeled "Credit Card Information" and the second step is labeled "Purchase Confirmation". The form is divided into two main sections: "Cards on file" and "Credit Card Details". The "Cards on file" section is currently empty. The "Credit Card Details" section contains several input fields: a cardholder name field with "SCSHC", a card type field with "Test", an email address field with "sbshc.guest@gmail.com", and a card number field with "VISA 4111 1111 1111 1111". To the right of the card number field, there is an expiration date field with "09 / 25 123 20715". At the bottom of the form, there are two buttons: a "Back" button and a "Proceed To Confirmation" button. Two blue arrows point to the "Add a Credit Card" button and the "Proceed To Confirmation" button.

Credit Card Information

Progress: 1. ✓ 2. Credit Card Information 3. Purchase Confirmation

Cards on file

Add a Credit Card

Credit Card Details

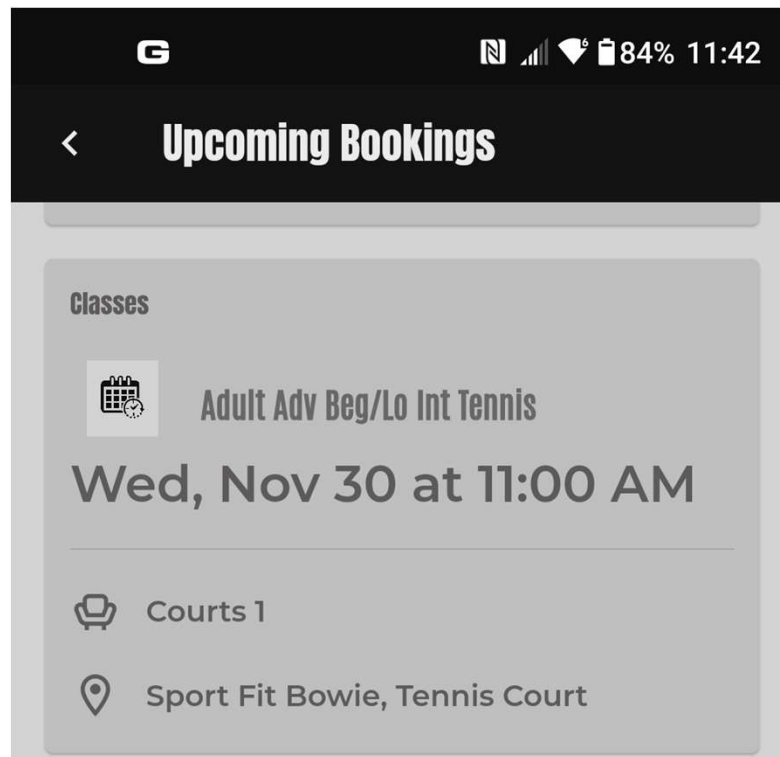
SCSHC Test

sbshc.guest@gmail.com

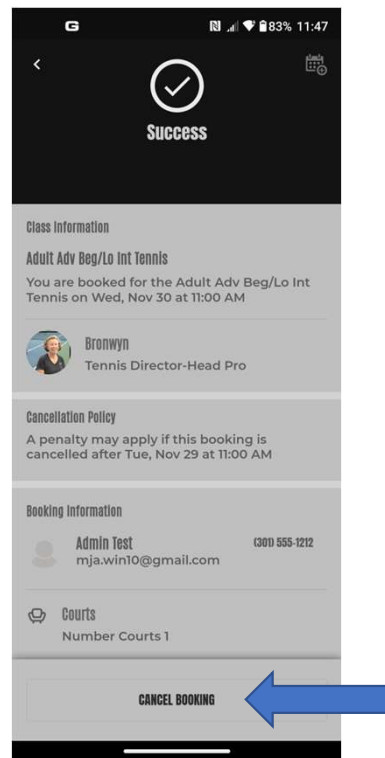
VISA 4111 1111 1111 1111 09 / 25 123 20715

Back **Proceed To Confirmation**

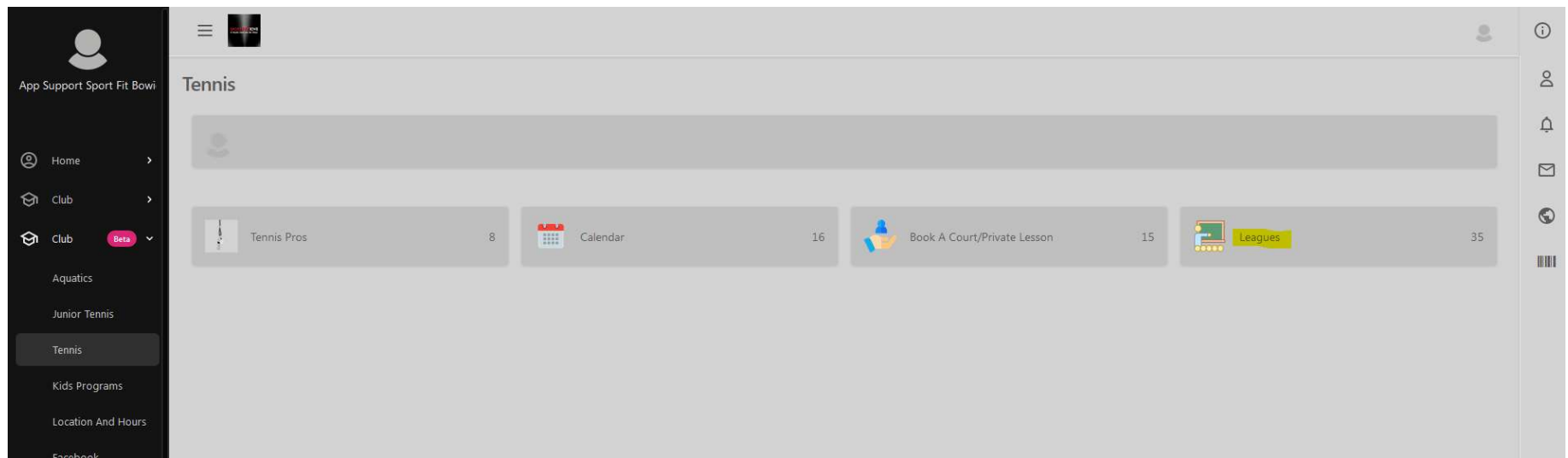
Both Members and Non-Members will then receive an email and push notification in the app. If you are using the app, you can click on Barcode > Scroll down to Upcoming Bookings to manage the book – Click on the booking you want to manage



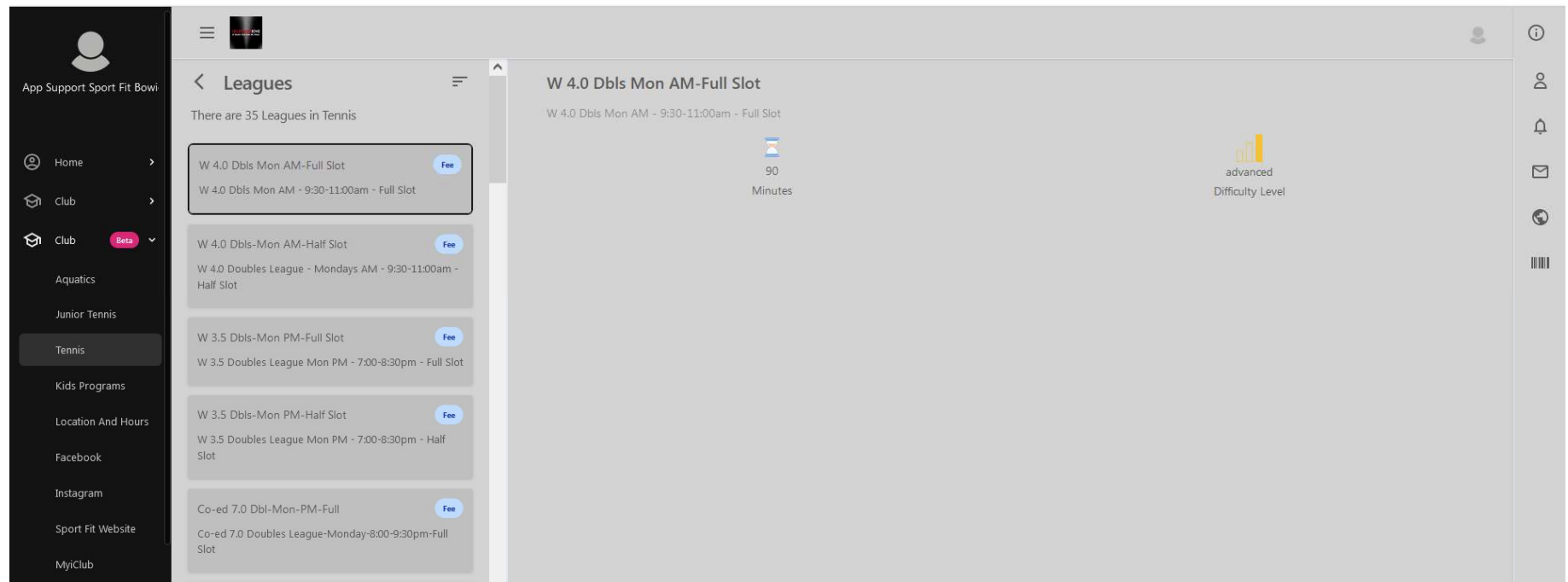
This opens up the booking and if you need to cancel, Click Cancel Booking:



Bookings for Tennis Leagues are done exactly the same way – Click on Club > Tennis > Leagues.



The Fall 2023 Leagues will not be posted until August 2023 when booking opens.



Tennis Booking Rules

- Today Court Bookings can only be booked Passport members starting a 5:00am the day of the booking.
- Today Xtra Bookings may be made at any time, but there is a fee associated with it that will be charged at the end of the booking.
- Advance bookings can be made no more than 7 days in advance, or later that 24 hours in advance and there is a fee associated with it that will be charged at the end of the booking.
- Only Tennis Pros can make bookings for Tennis Lessons
- Adult classes can be booked no more than 7 days in advance, or later that 24 hours in advance.
- To make Tennis Bookings that have a fee, the member must have a credit card on file in DataTrak. If a member pays their dues by EFT, they must add a credit card in order to make bookings online. Non-Members must add a card on file in the app.

If You Need Any Assistance In the Web App

- Call the Front Desk at 301-262-4553
- Send us an email to app.support@sportfitclubs.com
- Let us know what you think of the Sport Fit Bowie App and feel free to recommend anything that might help the app serve you better!
- Updates to this User Guide will be posted at <https://MySportFit.com> when issued.